MLA
SSD (Support Staff Division)

Minutes
8/4/16

BCPL-White Marsh

In attendance: Teonja, Nicole, Lou (minutes), Maria, Shelley, Sharon, Pat & Erik

We welcomed Maria Epperley as the newest member of the SSD Steering Committee!!

Proposed FY17 Meeting Dates and Locations

• Thursday 10/6, 1:30, BCPL-Owings Mills
• Thursday 12/1, Annual Holiday season lunch meeting-time & location TBD
• Thursday 2/2, 1:30, BCPL-Essex
• Thursday 4/6, 1:30, BCPL-North Point
• Thursday 6/1, 1:30, Loyola/Notre Dame Library (Pat will reserve a room for us)
• Teonja will look into meeting room availability for the proposed BCPL locations.

Executive Board Report-Teonja

• MLA President Kathleen Teaze shared her goals for her term: increase MLA membership by 10% and create a succession plan to ensure MLA leadership for the future.
• Lucy Holman, MLAs ALA Chapter Counselor, spoke about her role and communication between ALA the chapters (state Associations). She also reported that there were 2,000 attendees at the ALA Annual Conference.
• The Arkansas Library Association was hacked including sensitive member information. Margaret assured the board that MLAs information is safe and that no social security members are stored electronically.
• Margaret is working on our recertification for the Maryland Association of Non-Profits standards of excellence.
• There is a traveling World War I display that is being made available to libraries.

Annual Conference-Nicole

• The September meeting will be a site visit to the Hyatt in Cambridge to see the new venue.
• Verna Myers will be the keynote speaker and DLDS will cover her expenses.
• The theme is Chart New Courses Together.
• There will be a conference website that is independent of the MLA website.
• There will be a Pub Quiz and Silent Auction and prizes and donations will be solicited.
• Nicole has several great ideas for programs that we will be investigating: Cybersecurity (Nicole is pursuing a possible lead on a speaker from her branch and Lou will email Marylib to see if there is anyone interested in presenting this topic), Green & Sustainable and how BCPL got on the Green registry (Lou will contact members of BCPLS Green & Sustainable Team to gage interest in presenting), Sensory Programs (Nicole will be pursuing this with BCPLs Youth Services Dept.) and challenging customer service transactions/balancing customers rights & responsibilities (Erik will contact BCPL staff who has presented this topic in the past to see if there is any interest).

**Standalone Program**

• Lou is still waiting to hear back from Andre Jones regarding him presenting his Customer Experience program.
• Pat will talk to Dennis (who presented the Active Shooter program at the last Conference) and see if he would be interested in presenting it as a standalone program in Harford or Howard County). We also discussed possibly combining this topic with Cyber Security as a standalone program.
• Teonja will pursue a lead on a presenter for a public speaking program.

Respectfully Submitted,

Lou Sica