Maryland Library Association  
Public Services Division Meeting 12/14/17

In Attendance: Jesse Roth, Anne Pusey, Liz Slack, Sabine Simonson, Stephanie Lafon, Pam Taylor, Melissa Hepler, Alan Simpson, Sam Eddington, Tina Pickens, Melissa Lauber

Minutes of the September 14th meeting were approved

Introductions were made for all new attendees

Fall Program Feedback:
- Everyone loved Bethany Tyler she was very engaging and hands on
- It was a 50/50 split as to whether or not people liked Alan Hirsch. He only covered one of the two objectives that he was asked to cover and people seemed to think that he seemed scattered.
- We had 4 people sign up for the Miller location so that program was ultimately cancelled and we had 18 people at the Abingdon location. Two of the four people that signed up for Miller were successfully transferred to the Abingdon location.
- We made $364 off of the program and all of our forms are turned in.
- Evaluation forms for the program were passed around during the meeting
- It was decided that it is time to call it a day on two location program as we have tried to do this twice and not achieved good results either time.
- The Bar for the after event follow-up was a good choice.
- The possibility of an online workshop is being worked on by CSD with help of Stuart Ragland and this is pending approval.

New Vice President
- Tina Pickens now works for MLA at the MLA office so she can’t be our VP on paper however she can still attend our meetings. Her work email address is tpickens@mdlib.org.
- We need a new Vice President so if you are interested please let Jennifer know.
- The Vice President attends all conference meetings and that can be done virtually. The President (as the Vice President would move up next year) attends a bimonthly executive board meeting and is responsible for the work plan for the division.
MLA/DLA Conference Plan

- All of our paperwork for all of our conference programs are in.
- Wednesday Pre-Conference Program: Librarian’s Guide to Homelessness
- Thursday Programs: Show Me the Money: How to Help Your Customers Navigate the World of Grants, Decisions, Decisions, Decisions: Using Data Visualization to Finally Make Sense of it All, My Shot: Leadership Lessons through the Lens of Hamilton An American Musical, Bring a Smile To Their Faces: Programming for Patrons With Dementia, Passport to Success
- We don’t have any Friday programs this year.
- Final proofing of the program is in the works
- Event is still at the Hyatt in Cambridge on May 2nd-4th
- There is actually a social committee this year to handle all of the fun events like pub quiz and the beer shindig
- We will be doing the networking thing again this year, We just need to create a flyer as MLA office can run it off for us
- Sam has volunteered to be a packet pick-up person

MLA Strategic Plan and Division Work Plan

- Our 1st goal a program in two locations is partially complete as only one location was a go for our program due to low registration
- Goal of presenting a Spring program is in the works
- Presenting at least three programs at MLA: We currently have 5 programs and 1 pre-conference
- Promoting PSD events: Sabine and Jennifer will work up an article for the CRAB on the Networking program
- Updates to the Webpage: The minutes available are as updated as they are going to get.
- Increase PSD membership: several new people have attending meetings
- Accurate Records: All minutes go to the archives
- MLA office has past programs stored that you can look at for planning purposes

OSIG and MAPIG

- OSIG: mainly Sabine via Facebook
- MAPIG: There is a contact person now but nothing concrete

Website’s Recent Program Section

- The list of past programs PSD has done is listed at the bottom of the agenda
- We may wish to put a graphic on the page
- It was decided that anything prior to the DIY Genre Boot Camp would be removed from the page.
- We can put up the book title/author information for the book that is used for the Adult Programming Unconference.
- There should be a Coming Soon or Coming Attractions section

Spring Programming

- March 8th we would have PSD meeting in the morning and the program starting at 1:00PM and going to 4:30PM. We would do lunch at noon and then the program afterward
- Self Defense for Librarians or Building Maintenance are possible choices
- Self Defense: Keith Murkey will be contacted by Jesse, Alan was going to check with his contact and Liz was going to see about touching base with someone from HR.
- The Police Chief of Havre De Grace is an option as well
- Objectives: Demonstrate 2 ways to extract yourself from a negative or threatening situation. Define harassment in the workplace. Learn 3 strategies for de-escalating a negative or threatening situation.
- Jennifer will contact the Lunch Lady to get a quote on a price for boxed lunches.
- There is going to be a lunch and non-lunch option.
- We need to get the forms for this done as early in January as possible so we can get things all approved.
- Liz has booked the meeting room for us on the 8th. We could not get the room on the 19th of April for our snow date.

Other Business

Aberdeen: Nothing to Report

Joppa: There are positions open and a Women’s conference is scheduled for March

Abingdon: Phase 2 of innovation lab is underway

Howard County: Elkridge Branch opens in March, Life Skills program at Savage branch and Online Dating tips program in February

Eastern Shore Regional Library: All libraries are now on Polaris. If Sam’s paper is accepted he could be going to the IFLA conference in Kuala Lumpur, Malaysia.

Charles County: Is working on Facilities Maintenance Plan: rethinking service desk concepts etc. Meeting with county commissioners about new La Plata library was successful.

Anne Arundel: Adopted App We Scan for checking out using your mobile device, they do not have security like other counties, they are doing wireless printing with smart alek, and the library foundation is funding a branch in the mall and in the old
newspaper building. There are currently meeting room renovations being done at the Broadneck branch. Each branch gets a $2000 foundation card.

BCPL: There was some restructuring of the satellite branches and Liz is now an official branch manager. At the tiny branches the branch manager is also the circ supervisor. Talking is Teaching panels were installed in August and Bill Clinton attended the ribbon cutting that was held in October. In February the Catonsville branch is doing a Harry Potter night with the theme of fantastic beasts.