MLA & DLA JOINT LIBRARY
VIRTUAL CONFERENCE
MAY 3-7, 2021

Libraries Without Limits
MALAKA GHARIB
Malaka Gharib is an artist and a journalist based in Washington, D.C. She is the author of “I Was Their American Dream: A Graphic Memoir,” about being a first-generation Filipino Egyptian American. She is a writer and editor on NPR’s science desk, reporting on global health and development topics such as humanitarian aid and gender and income inequality. She also writes for NPR on her experience as the child of immigrants, from talking to her Filipino mom about mental health to hosting an Eid feast for her Muslim father. Her art -- including a comic on the history of pimiento cheese in the Philippines and eating Chinese food in Paris -- has been published in Catapult, The Nib, Saveur Magazine, NPR, The Washington City Paper, The Washington Post, The New York Times, and The New York Times Style Magazine. She is the founder of the D.C. Art Book Fair and The Runcible Spoon, a zine about food and fantasy. She graduated magna cum laude from Syracuse University with a dual major in magazine journalism and marketing.

D. WATKINS
Watkins is a college professor at the University of Baltimore and founder of the B MORE Writers Project -- and has also been the recipient of numerous awards including BMe Genius Grant and Ford’s Men of Courage. Watkins was also a finalist for the Hurston Wright Legacy Award and Books for a Better Life. He is the author of “We Speak for Ourselves: A Word from Forgotten Black America” and The New York Times Bestsellers “The Beast Side: Living (and Dying) While Black in America” and “The Cook Up: A Crack Rock Memoir.”

R. ERIC THOMAS
R. Eric Thomas is the national bestselling author of “Here For It, or How to Save Your Soul in America,” a Read with Jenna book club pick featured on Today and “a laugh-out-loud memoir strongly recommended for everyone” (Library Journal). His biography of Rep. Maxine Waters, “Reclaiming Her Time,” co-authored with Helena Andrews-Dyer, makes “the case that political biographies shine bright when they have as much panache as their subject” (Washington Post). He is also a playwright, the long-running host of The Moth in Philadelphia and D.C., and he is a Senior Staff Writer for Elle.com where he writes “Eric Reads the News,” a daily current events and culture column. He won the 2016 Barrymore Award for Best New Play and the 2018 Dramatists Guild Lanford Wilson Award. He has been published multiple times in The New York Times, Philadelphia Inquirer, and Man Repeller, as well as Philadelphia Magazine, Networks, Thinking, Dance, and others.

DHONIELLE CLAYTON
Hailing from the Washington, D.C. suburbs on the Maryland side, Dhonielle Clayton earned an MA in Children’s Literature from Hollins University and an MFA in Writing for Children at The New School. Her presentation will focus on the importance of a high-quality, culturally-responsive reading culture in schools and libraries, and how to choose books that will help every child fall in love with reading.
SILENT AUCTION
Get ready to outbid your colleagues at the second virtual silent auction! View the incredible selection of baskets and place your winning bids at mladlacon.com. All proceeds support educational scholarships.

CONFERENCE VENDORS
3D Herndon
Bibliocommons, Inc.
EBSCO Information Services
MELOS Inc.
Overdrive
TLC-The Library Corporation
30 Minute Shakespeare
Brodart
Library of Congress Federal Credit Union
Midwest Tape/hoopla digital
Quinn Evans Architects

GEAR UP FOR FUN VIRTUALLY!
Monday 5:00pm-7:00pm Happy Hour and Among Us
Tuesday 7:00pm-8:30pm Game Night
Wednesday 12:30pm-1:30pm Scavenger Hunt
Wednesday 7:00pm-8:30pm Karaoke
Thursday 7:00pm-9:00pm Pub Quiz with Michael Gannon

MLA/DLA 2021 CONFERENCE REGISTRATION
See page 27 for registration form or register online at www.mdlib.org.

CONFERENCE SPONSORS

PLATINUM
Eastern Shore Regional Library, Southern Maryland Regional Library Association and Western Maryland Regional Library: Conference Tote Bags
Maryland State Library: Thursday Keynote Speaker - R. Eric Thomas

GOLD
Delaware Library Association: Friday Keynote Speaker - Dhonielle Clayton
Harford County Public Library: William Wilson Maryland Author Award - D. Watkins
Cecil County Public Library: MLA Award Plaques, Sched Mobile App, WIX Subscription

SILVER
Martha Grahame: Audio Visual
Frederick County Public Libraries: Monday Keynote Speaker - Malaka Gharib

BRONZE
Caroline County Public Library and Queen Anne’s County Library Co-sponsors: Pens

MLA AWARDS 2021

Monday, May 3rd - 3:30pm
MLA Distinguished Service Award
MLA Honorary Membership Award
MLA Outstanding Member Award

AL MARTIN
DARRELL BATSON
NAOMI KEPPLER

Wednesday, May 5th - 4:15pm
MLA Outstanding Volunteer Award
MLA Outstanding Volunteer Award
William Wilson Maryland Author Award

MILDRED MITCHELL
CAROLYN LAMBDIN
D. WATKINS

Thursday, May 6th - 4:15pm
MLA Emerging Leader Award
MLA Outstanding Paraprofessional Award
MLA Outstanding Paraprofessional Award
MLA President’s Award

MLA AWARDS 2021

TERESA MILLER
COURTNEY MCKAY
ALI CLINE
SUSAN COHEN

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Katie McDonough, DDL Professional Development Coordinator and DLA Scholarships, Awards & Citations Committee Chair
Michelle Hughes, DDL, DLA Legislative Action Chair
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Kate Monagan, Vendors

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ACRONYM KEY

MARYLAND
ACRL MD Association of College and Research Libraries, MD
CC Conference Committee
CSD Children’s Services Division
FoLIG Future of Libraries Interest Group
GIIG Government Information Interest Group
IFP Intellectual Freedom Panel
LAIG Library Advocacy Interest Group
LDD Leadership Development Division
MLAC Library Leadership Training Committee
MAPIG Maryland Adult Programming Interest Group
MLA Maryland Library Association
MLATECH Technology Committee
MLLI Maryland Library Leadership Institute
MSDE Maryland State Department of Education
MSL Maryland State Library
NMIG New Member Interest Group
OSIG Outreach Services Interest Group
PDP Professional Development Panel
PSD Public Services Division
RAIG Reader’s Advisory Interest Group
SMUG Social Media Users Group
TSM Support Staff Division
TIG Teen Interest Group

DELAWARE
CRLD College and Research Libraries Division
DASL Delaware Association of School Librarians
DDL Delaware Division of Libraries
DLA Delaware Library Association
PLD Public Libraries Division
YSD Youth Services Division

CONTINUING EDUCATION CONTACT HOURS
The final decision on whether or not to award CEUs for any program lies with the Staff Coordinator for each library system.
OUR ONLY HOPE - Storytime for Staff Who Don’t Work with Children

Heather Hart - Library Specialist - Children’s, Middleton Library, Frederick County Public Libraries; Taylor Floria - Library Associate - Gene Middletown Library, Frederick County Public Library

What happens when the whole children’s team is out of the branch for a mass flu outbreak or a bad pasta salad? Circulation staff will save the day! Oh, no! You’ve never covered a children’s program? What do you do!? If you’ve never had formal storytime training or worked with children, running storytime entirely on your own is a daunting task. Join Heather Hart and Taylor Floria who will help you explore invaluable resources and background information so you are confident and prepared to step up to the challenge. Participants will leave with templates for future use, as well as have the opportunity to create a few materials for their personalized storytime kits they can use in a pinch.

Sponsor: CSD
This program is worth 3 contact hours of continuing education.

YOUR SOCIAL MEDIA PRESENCE AND BRAND STRATEGY: Increase Community Outreach and Engagement

Nancy Dibert - CEO Epic Marketing Consultants and Program Director, Social Media and Digital Marketing, University of Delaware Professional and Continuing Studies

This informative session is presented by Nancy Dibert. Attendees will gain an improved understanding of the importance of social media in building a library brand and local online community, as well as how to better utilize social media for community outreach and engagement.

Sponsors: PLD & DDL
This program is worth 3 contact hours of continuing education.

PART I - ZOOM LENS: The Legacy of Race in Our Society and Our Libraries

PART II - Continued on Wednesday 9:00-12:00

Suzanne Haley (she/her) and Jacquelin (Jacky) McCoy (she/her), Changing the Lens

The Zoom Lens workshop is an immersive experience through which participants are guided to analyze the structures of power and privilege that continue to hinder racial equity and justice in America. Participants will explore the ways that racism and historical issues of bias and bigotry shape our world through societal norms and institutional power imbalances. Special attention will be paid to the history of segregation and legacy of systemic racism in public libraries, and attendees will leave armed with ideas for counteracting this legacy in libraries and beyond. The workshop is led by Suzanne Haley and Jacky McCoy of Changing the Lens, which is a movement dedicated to examining truth, awakening empathy, and activating courageous citizenship.

Sponsor: IFP
This program is worth 9 contact hours of continuing education if attend both sessions.

OPENING KEYNOTE: MALAKA GHARIB

Artist, journalist, and writer, Malaka Gharib is based in Washington D.C. and is the founder of the Runcible Spoon, a food zine, and co-founder of the D.C. Art Book Fair. She lives in a row house with her husband and her 9-year-old rice cooker.

Sponsor: Frederick County Public Libraries

AWARDS PRESENTATION
MLA Distinguished Service Award - AL MARTIN
MLA Honorary Membership Award - DARRELL BATSON
MLA Outstanding Member Award - NAOMI KEPPLER

VIRTUAL HAPPY HOUR AND AMONG US

See some old faces and meet some new while we kick back with games and fun at our Virtual Happy Hour. Join us for a bunch of Among Us games after to wind down.
New to the MLA/DLA Conference? Want to learn how this virtual event will convene? Tune in to learn how to access engaging keynote speakers, informative programs, fun events like the Pub Quiz and more!

**Sponsor:** Marketing Committee

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**9:00-10:00**

**CREATIVE CAMP FOR LIBRARIES**

Elizabeth DeCoster - Reference and Instruction Librarian, Towson University; Bria Sinnot - Arts and Communications Librarian, Towson University

What if we could become idea machines through exercise? No, not bicep curls for brainpower: creativity exercises. This session will encourage participants to flex their creative muscles as it relates to both their work and practice. Some people don’t see themselves as creative. Others, including the presenters, believe everyone has the capability to think out of the box in ways both small and large. All creativity requires is enthusiasm, engagement, and improvisation. The presenters will walk campers through a series of activities inspired by improv, design thinking and combinatory play. They will share the fantastic failures and glorious gains yielded when Creativity Camp was offered as a professional development opportunity for library staff at their four-year university. Play and learn, along with the presenters, and build your toolkit for barrier-breaking professional development opportunities.

**Sponsor:** ACRL-MD

*This program is worth 1 contact hour of continuing education.*

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**9:00-10:00**

**OUTREACH WHEN YOU CAN’T GO OUT**

Kayla Leimbach - Branch Manager, Somerset County Library System; Jaime Bradshaw - Branch Manager, Somerset County Library System; Ed Goya - Director, Somerset County Library System

How do we library when the library is closed? Kayla Leimbach, Jaime Bradshaw and Ed Goya share how navigating a global pandemic led to creating a strong virtual presence and reaching more people in their community than ever before. Learn how they worked with community partners and public schools to be more than just librarians behind plexi-glass, and how they’re looking ahead to continue to grow virtual services even after in-person library services resume.

**Sponsor:** CSD/PSD

*This program is worth 1 contact hour of continuing education.*

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**9:00-10:00**

**PUBLIC LIBRARIES AS SECOND RESPONDERS IN EMERGENCIES AND DISASTERS**

Pat Young - Chair, Delaware Libraries and Disasters Initiative, Library Assistant, South Coastal Library

Everyone is tired of living in the world of COVID-19. However, emergencies and disasters, both natural and human-caused, are becoming more a part of life every day. This workshop will provide participants with important tools not only to prepare for and face disasters themselves, but also to support their patrons and communities in preparing for and recovering from disasters. This presentation will provide handouts, demonstrations of useful tools, and time for Q&A.

**Sponsor:** DDL

*This program is worth 1 contact hour of continuing education.*
9:00-11:00
DIGITAL EQUITY IN MARYLAND AND BEYOND

John Courie, M.Sc. (he/him) - IT Manager, Caroline County Public Library, Kenrick Gordon P.E. (he/him) - Director, Governor’s Office of Rural Broadband, John Horrigan, Ph.D. (he/him) - Senior Fellow, Technology Policy Institute, Seema Iyer, Ph.D. (she/her) - Baltimore Neighborhood Indicators Alliance-Jacob France Institute (Associate Director), University of Baltimore, Lo Smith, MLS (they/them) - Coordinator of Digital Equity and Emerging Tech, Enoch Pratt Free Library

Though highlighted by COVID-19, digital inequities have long plagued cities and rural areas alike. Lack of infrastructure, high monthly fees and hardware costs, and limited access to digital skills training leave millions of people without equitable access to education, job opportunities, civic information, and other resources that many people take for granted. Further, these divides often fall along racial and socioeconomic lines, compounding other inequities. Join John Courie, Kenrick Gordon, John Horrigan, Seema Iyer and Lo Smith to learn about the barriers to digital equity, its impacts, and what libraries and other organizations can do to address both the immediate needs and the underlying structural issues.

Sponsor: IFP
This program is worth 2 contact hours of continuing education.

10:30-11:30
OPENING THE “TEMPLE FOR GREAT THOUGHTS”: Legal Research, Instruction and Resources at the Law Library of Congress

Barbara Bavis - Bibliographic and Research Instruction Librarian, Law Library of Congress

Congress created the Law Library of Congress in 1832, to provide it with reliable legal resources. Since then, it has grown to an international collection of nearly three million volumes. It has gained a global audience for U.S., international, and foreign legal information. Recognizing the need for improved access to these vast collections, the Law Library has created the Legal Research Institute, to offer in-person and online training to its many diverse users. Barbara Bavis will demonstrate how librarians can gain greater access to U.S. law and foreign law digital collections.

Sponsor: GIIG
This program is worth 1 contact hour of continuing education.

10:30-11:30
LOCATING FUNDING FOR LIBRARIES AND PATRONS

Alison Wessel - University of Delaware Social Sciences Librarian, Amy Moser - Branch Administrator, Frederick County Public Libraries, C. Burr Arts Branch

The fields of grants and funding can often be a confusing place, Alison Wessel and Amy Moser will share their experience as Funding Information Network supervisors who help libraries and their patrons identify potential funding sources. This workshop will clarify the differences of the various types of funding available (e.g., foundations, charities, corporations, government, etc.), describe the Funding Information Network and how to connect with a library within it, and demo the Foundation Directory Online database for finding potential funders. Participants will also learn how libraries can drum up excitement for library services and resources to help patrons search for funding. The workshop will conclude with next steps once a potential funder/grant is identified. This workshop complements well with the “Grant Writing Despite a Pandemic.”

Sponsor: PLD
This program is worth 1 contact hour of continuing education.
10:30-11:30

**NO BOUNDARIES ON DIVERSITY AND REPRESENTATION IN LIBRARIES**

**Moderator:** Varshea Smith - Librarian II, Baltimore County Public Library, Randallstown Branch, **Panelists:** Michael Jackson - Assistant Library Manager, Baltimore County Public Library, Towson Branch, Brenda Johnson-Perkins - Librarian III, Baltimore County Public Library, Towson Branch, Lo Smith - Coordinator of Digital Equity and Emerging Tech Programs and Outreach Department, Enoch Pratt Free Library, Shannon Bland - Founder of Black Librarians, Branch Manager, Charles County Public Library, Waldorf West Branch

Please join our moderator, Varshea Smith and panelists Michael Jackson, Brenda Johnson-Perkins, Lo Smith and Shannon Bland as they discuss why diversity and representation is important in libraries and how to support conversations about race in the workplace.

**Sponsor:** CC

This program is worth 1 contact hour of continuing education.

12:30-1:30

**YOUR FUTURE IS ORGANIZED:**

**Bullet Journaling**

**Thomas Vose** - Director of the Ruth Enlow Library of Garrett County

Learn a new way to organize your life and record the things that matter with bullet journaling, a system with the flexibility to become whatever you need it to be. Thomas Vose will go over the hows and whys of bullet journaling, including suggested materials, page ideas, and the “must haves” for making a system like this a satisfying and effective tool.

**Sponsor:** FOLIG

This program is worth 1 contact hour of continuing education.

12:30-1:30

**CURBSIDE SERVICE MODEL PANEL DISCUSSION**

**Alicia Romero** - Senior Circulation Clerk, Carroll County Public Library, **Amy Moser** - Branch Administrator, Frederick County Public Libraries, C. Burr Arts Branch, **Brandi Deli** - Circulation Services Manager, Anne Arundel County Public Library, **Gabriel Jones** - Circulation Supervisor III, Prince George's County Memorial Library System, **Rachel Miller** - Circulation Services Manager, Baltimore County Public Library

Learn about the express pickup service offered at 5 different public library systems. Participants will learn about best practices, areas of improvement, drive up window service and additional services offered.

**Sponsor:** SSD

This program is worth 1 contact hour of continuing education.
12:30-1:30
ESTABLISHING A CENTRALIZED CUSTOMER SERVICE CALL CENTER: Connecting to Customers During a Pandemic
Closure due to COVID-19 jump-started PGCMLS's decision to change its model of telephone service by replacing calls to branches with a centralized call center. We'll discuss our system's experience so far and upcoming plans. Topics will include: call center technology, staff training and support, customer service, relationship between email and phone reference, creation of a new supervisory opportunity and the addition of a dedicated Spanish-language line.
Sponsor: PSD
This program is worth 1 contact hour of continuing education.

12:30-1:30
LET'S GET GRAPHIC: Collecting, Showcasing and Using Graphic Novels in Libraries & Higher Education
Jamie Stanfield - Science, Nursing and Health Librarian, University of Southern Mississippi, Allisa Beck - Collection Management Librarian, University of Southern Mississippi
Allisa Beck and Jamie Stanfield offer an in-depth workshop about collecting and implementing graphic novels in the academic library. Beck gives attendees an overview of the process beginning with faculty/student needs assessment, showcasing collected works, and Stanfield shows how libraries help instructors and students infuse graphic works into courses and implement library programs. Participants will learn how Stanfield incorporates graphic medicine for nursing and allied health classes and how all libraries can offer the community at large, ways to increase health literacy through graphic medicine.
Sponsor: YSD
This program is worth 1 contact hour of continuing education.

2:00-3:00
OUTSTANDING BOOKS FOR THE COLLEGE-BOUND: What it is and How to Use it
Kelsey Hughes - Librarian III, Prince George's County Memorial Library System, Yolanda Hood - Metaliteracy and Student Engagement Librarian, Robertson Library, University of Prince Edward Island, Jane Nichols - Associate Professor and Head of Teaching and Engagement Department, Oregon State University Libraries and Press, Jennifer Powell - Library Media Specialist, Tarrant (AL) High School, Jamie Watson - Collection Development Coordinator Baltimore County Public Library
(CONTINUED NEXT PAGE)
OUTSTANDING BOOKS FOR THE COLLEGE BOUND CONTINUED

Amidst the onset of the pandemic, a team of six librarians from across the country came together to read, review, and discuss which titles merited inclusion on the 2019 Outstanding Books for the College Bound list, which covers topics ranging from cooking to climate change, hip hop to historical fiction, dinosaurs to debutantes, and more. This list, released every five years by the Young Adult Library Services Association, is designed to provide college bound teens, lifelong learners, educators, and librarians with 130 titles that engage, inspire, and challenge. Hear from five of the committee members about their favorite titles on the list, and how they could be used creatively in your library to engage readers.

Sponsor: TIG
This program is worth 1 contact hour of continuing education.

2:00-3:00

LEGISLATIVE UPDATE: What Library Advocates Need to Know

Andrea Berstler - Executive Director, Carroll County Public Library/MLA Legislative Officer, Natalie Edington - Assistant Director, Baltimore County Public Library/MLA Assistant Legislative Officer

Learn how the outcome of the November elections affected libraries at the state and federal level. Find out what impact the pandemic had on the legislative session, legislation and funding at the state and federal level. Become familiar with current advocacy efforts for libraries and how you can use Engage to advocate. Whether a beginner or experienced, you will leave this session as an informed advocate ready to take action!

Sponsor: Leg Panel
This program is worth 1 contact hour of continuing education.

2:00-3:00

MAKING ROOM FOR SENSORY NEEDS WITH A MULTI-SENSORY ENVIRONMENT

Jackie Cassidy - Senior Assistant Manager-Children's Services, Harford County Public Library, Julie McCashland - Special Needs Library Associate II-Children's Services, Harford County Public Library

Learn about Harford County Public Library's Children's Sensory Room, a dedicated space designed for children to seek, explore and relax through touch, light and sound. Since opening in October 2019, nearly 10,000 children and caregivers have stepped into this high-tech room and have become immersed in the soothing lights and sounds of a tranquil multi-sensory environment. Through appointments, tours and programs, children have benefitted from calming effects, stimulation, socialization, improved focus, motor skills development, cognitive development, and sensory development. We'll share what makes the Children's Sensory Room unique and how adding sensory equipment to any library space can positively impact the community. Whether your library has ample or limited space and budget, find out how to make room for a multi-sensory environment.

Sponsor: CSD
This program is worth 1 contact hour of continuing education.

2:00-4:00

EMPLOYMENT SCAMS ARE ON THE RISE: Learn about the New #1 Riskiest Scam According To BBB

Jon Bell - Director of Business Relations, Better Business Bureau

Employment scams are the #1 riskiest scam according to the Better Business Bureau (BBB), and the 8th most common fraud type reported to the Federal Trade Commission. With the staggering unemployment numbers since the advent of COVID-19, these scams are increasing. Jon Bell will define and examine how employment scams work, showing examples that have targeted regional community members. The presentation includes slides and Q&A, and will help participants understand and share how to identify and avoid employment scams personally and for their library patrons.

Sponsor: CRLD
This program is worth 2 contact hours of continuing education.

Tuesday, May 4, 2021
3:15-4:15

**GRANT WRITING DESPITE A PANDEMIC**

**Mary Ellen Mitchell** - Allow Me Consulting and Housing Frederick

Join Mary Ellen Mitchell as she discusses how to seek and write grants despite a pandemic. During this session, we'll discuss not just the basics of grant seeking and grant writing, but also tips for turning statistics into stories, how to manage a grant-writing program and timeline, and tips on forming and inspiring your team for collaborative application process.

**Sponsor:** SSD

*This program is worth 1 contact hour of continuing education.*

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3:15-4:15

**INTELLECTUAL FREEDOM AND ACCESS IN PRISONS**

**Audrey M. Lau**, Ph.D. (she/her) - Public Service Specialist II, Prince George's County Correctional Center/Prince George's County Memorial Library System, **Judy Lannin Panagakos** (she/her) - Board Member, The Appalachian Prison Book Project.

People who are incarcerated have both unique information needs and substantial barriers to access. Learn how librarians and outside organizations navigate these challenges to provide access to information for leisure, case research, continuing education, and more. Speakers Audrey Lau and Judy Lannin Panagakos will discuss their work, the challenges to intellectual freedom faced by people who are incarcerated, and the ways that access to information is critical for the people they serve.

**Sponsor:** IFP

*This program is worth 2 contact hours of continuing education.*

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3:15-5:15

**I CAN BE PERFECT, I PROMISE!**

**Wyatt Rush Fertig** - Organizational Development Consultant, Wyatt Rush Learning and Design

Do you believe that perfection is within your grasp if you only work harder? Do you subscribe to the enticing idea that avoiding mistakes is the pathway to success? That's because striving for perfection is often deeply woven into our personal, workplace and cultural narratives. The downside is that perfectionism drains our energy, diminishes our creativity, removes our humanity, and reinforces white supremacy. Library workers are often particularly prone to perfectionist attitudes as we struggle to meet the complex needs of our communities. In this session, we will explore the answers to the question, “What might happen if library workers allowed themselves to act a little less perfect.”

**Sponsor:** LDD

*This program is worth 2 contact hour of continuing education.*

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7:00-8:30

**GAME NIGHT GAMES OVER ZOOM**

Let's take game night to the next level, after hours! Have a good laugh with us while we play Jackbox.
PART II - ZOOM LENS: The Legacy of Race in our Society and Our Libraries
Continued from Part I under Monday Pre-Conferences
Suzanne Haley (she/her) and Jacquelin (Jacky) McCoy (she/her), Changing the Lens
The Zoom Lens workshop is an immersive experience through which participants are guided to analyze the structures of power and privilege that continue to hinder racial equity and justice in America. Participants will explore the ways that racism and historical issues of bias and bigotry shape our world through societal norms and institutional power imbalances. Special attention will be paid to the history of segregation and legacy of systemic racism in public libraries, and attendees will leave armed with ideas for counteracting this legacy in libraries and beyond. The workshop is led by Suzanne Haley and Jacky McCoy of Changing the Lens, which is a movement dedicated to examining truth, awakening empathy, and activating courageous citizenship.
Sponsor: IFP
This program is worth 9 contact hours of continuing education if attending both sessions.

9:00-10:00
TEEN ENTREPRENEUR PROGRAMS LEAD TO TEENS WITHOUT LIMITS
Laura Krouse - Library Associate II, Teen Central, Enoch Pratt Free Library, Katy Troeschel - Business Librarian, Enoch Pratt Free Library, Coach Geneka Young - Teen Instructor and Research Specialist, Howard County Library System, Tia Jennings - Youth and Family Engagement Specialist, Baltimore County Public Library
Teens are full of energy, creativity and interests. Come hear from a panel of library staff from three library systems who have designed programs that tap into the interests and creativity of teens and help develop teens’ awareness of career opportunities and their entrepreneurial skills.
Sponsor: MSL
This program is worth 1 contact hour of continuing education.

9:00-10:00
THE IMPORTANCE OF COMMUNITY ENGAGEMENT
Bryan Hissong - Community Services Manager, Frederick County Public Libraries
Community Engagement is an important component of library development. Learn how to create a plan for community outreach as well as how to evolve your current plan to deal with obstacles like a pandemic.
Sponsor: PSD
This program is worth 1 contact hour of continuing education.

9:00-10:00
TEEN SERVICES SMACKDOWN
Kelsey Hughes - Librarian III, Prince George’s County Memorial Library System, Kimberly Day - Manager, Earl Teen Center, Enoch Pratt Free Library
Bring stories of your most successful activities and your most difficult challenges to this hands-on workshop as we learn and share tips, tricks and best practices for programming and engagement of teens in the library. All are welcome, from teen experts to those who are looking for places to start engaging their teen community.
Sponsor: TIG
This program is worth 1 contact hour of continuing education.
9:00-11:00

**SUPPORTING SOCIAL JUSTICE IN YOUR LIBRARY: A Roundtable Discussion**

**Kayla Abner** - Digital Scholarship Librarian, University of Delaware, Delaware Libraries

**Janet Wurtzel** - Micro Business Support, Delaware Libraries

Wondering what social justice is and where it belongs in libraries? Do you already have ideas, but aren’t sure how to start? Join DLAs Social Justice Committee for a roundtable discussion on incorporating social justice into your library work. Kayla Abner and Janet Wurtzel will lead discussion on topics like diversifying library collections, making accessible library spaces, and where anti-racist practices can appear in library work. Attendees will come away with ideas for social justice actions they can take at the personal, local and regional level.

**Sponsor:** CRLD

This program is worth 2 contact hours of continuing education.

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10:30-11:30

**IS ANYONE OUT THERE? Sharing Your Library’s Message Through Podcasting**

**Emilia Mudd** - Public Services Librarian, Calvert Library, Sandy Hunting - Children's Librarian, Calvert County

During the COVID shut down, Calvert Library began producing three different podcasts to highlight material from their digital collection and increase engagement with their community. This conference session will explore how they created their podcasts, from inception, to production to evaluation, and offer insights and tools for bringing podcasting into your library.

**Sponsor:** PSD

This program is worth 1 contact hour of continuing education.

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10:30-12:30

**MUSIC IN STORYTIME WITH MR. JON AND FRIENDS AND GUERRILLA STORYTIME**

**Jon Lewis** - Mr. Jon and Friends, Jill Hutchison - Youth Services Coordinator, St. Mary's County Library

Jon Lewis draws on his more than 10 years' experience working in libraries, songwriting, and performing to compile the best practices for including music in storytimes. With a multimedia mix of video and live music, Mr. Jon will have everyone up singing and dancing as well as discussing storytime tips and tricks. Covering everything from the importance of music in early childhood programs to selecting songs to facilitate connections with the crowd, “Music in Storytime” is sure to leave you energized and excited for your next storytime adventure. Mr. Jon lives in Frederick, Maryland with his wife and 2 children, performs over 200 shows a year as “Mr. Jon and Friends”, has released 3 albums, and won 2 Parents' Choice Awards. Following “Music in Storytime”, Jill Hutchison will lead participants in a Guerrilla Storytime peer-to-peer learning session to share their best storytime ideas and advice.

**Sponsor:** CSD

This program is worth 2 contact hours of continuing education.
What could abolition look like in your library? Presented by Jen Wilson, this workshop will give a short primer on abolition and the police divestment campaigns being led by libraries across the country. Find out what we can learn from them, why this work is so important and necessary in this moment, and the steps that libraries and library workers can take to prioritize de-escalation and harm reduction grounded in an abolitionist framework instead of relying on the police. The presentation will be followed by a period for Q&A and discussion!

2:00-3:00
IN MEDIA RES: Transitioning Streaming Media Reserves Without a Succession Plan
Bryinne Norton - Head, Resource Sharing & Reserves, University of Maryland, College Park,
Jenny Cotton - Course Reserves Coordinator, University of Maryland College Park
This presentation will demonstrate the value of succession planning and documentation when dealing with a service transition or planning for the future, since documentation is a key factor in ensuring continuity through changes to staffing or services. Using materials to facilitate participant engagement, we will walk you through steps you can take to begin developing a succession plan and creating necessary documentation to capture institutional knowledge. Changes to the Streaming Media Reserves services at the University of Maryland College Park will serve as a real life example in employing these strategies. In summer 2019, Streaming Media Reserves transitioned to a new department and by the end of the fall semester, the employee who ran the service left the university, leaving behind limited documentation. Institutional knowledge was rebuilt as Streaming Media Reserves and was brought into alignment with Course Reserves in terms of guidelines, procedures, and the unexpected growth of the service due to the COVID-19 pandemic. Join us to discuss how succession planning and documentation can be implemented in your library.

Bryinne Norton
Jenny Cotton

2:00-3:00
DESIGNING AND IMPLEMENTING EFFECTIVE CHILDREN’S OUTREACH
Betsey Brannen - Children’s Services Supervisor, Frederick County Public Libraries,
Deb Spurrier - Children’s Services Supervisor, Frederick County Public Libraries
Are you looking for fresh ideas on how to find out-of-the-box outreach opportunities and program ideas? Join Betsey Brannon and Deb Spurrier as they demystify the outreach equation for youth service staff. Participants will be guided through where to look for outreach opportunities, how to effectively market and evaluate outreach programs, and will walk away with engaging content for a variety of age groups from birth through 5th grade.

Sponsor: CSD
This program is worth 1 contact hour of continuing education.
2:00-4:00
BOOK BUZZ 2021
Back for a third year in a row, it’s Book Buzz! Get inside news on hot books coming from three big publishers. Identify upcoming titles that will please your library users. Learn how to promote your collection by watching these professionals in action.
Sponsor: RAIG
This program is worth 2 contact hours of continuing education.

3:15-4:15
NO BUDGET? NO PROBLEM! Collection Adjustments for Increased Circulation
Laura Bandoch - Librarian, II, Baltimore County Public Library
Come join us for a case study in how to improve circulation with little, or no, budget! Attendees will learn how the Rosedale Branch of the Baltimore County Public Library was able to weed, consolidate, shift, and display their way to increased circulation and accessibility.
Sponsor: PSD
This program is worth 1 contact hour of continuing education.

4:15-5:30
WILLIAM WILSON MARYLAND AUTHOR AWARD: D. WATKINS
D. Watkins is Editor at Large for Salon. His work has been published in the New York Times, The Guardian, Rolling Stone, and other publications. He has lectured at countless universities, and events, around the world and has been featured as a guest and commentator on NBC’s Meet the Press, CNN’s The Erin Burnett Show, and Democracy Now, among other shows. Watkins is from and lives in Baltimore.

3:15-4:15
STUCK IN THE MIDDLE WITH YOU: Middle Management Survival Skills
Jennifer Jones - Branch Manager, Harford County Public Library, Aberdeen Branch, Tracy Miller - Branch Manager, Harford County Public Library, Fallston Branch, Deidrah Reeves - Branch Manager, Harford County Public Library, Whiteford Branch, Pam Taylor - Branch Manager, Harford County Public Library, Joppa Branch
How does the song go? “Clowns to the left of me, jokers to the right…?” Middle management can be tough as you are pulled in different directions by those above and below you on the organizational chart. Join 4 middle managers as they provide strategies to increase your effectiveness, grow your career, and most importantly, take care of yourself.
Sponsor: FOLIG
This program is worth 1 contact hour of continuing education.

7:00-8:30
KARAOKE
Pick your favorite song and join us for Zoom Karaoke! Spectators welcome!
9:00-10:00
**TO RENOVATE, EXPAND, OR BUILD NEW...THAT IS THE QUESTION**

**Brad Hastings** - Vice President, Becker Morgan Group, **Craig Williams** - Senior Associate, Becker Morgan Group

An overview of the process of weighing alternative strategies to deal with the need for more space in your library. Through the use of three case studies, from recent projects that had requirements to expand their footprints, we will review the myriad of issues that should be addressed to allow you to select the solution that best fits your needs. In these three instances, the planning efforts resulted in one renovation, one expansion, and one new facility. Topics covered will include the availability of space, the emotional attachment to existing facilities, and the cost impacts each option may incur. This is a great opportunity to gain an understanding of the entire process and the solutions available to your library.

**Sponsor:** CC

This program is worth 1 contact hour of continuing education.

9:00-10:00
**MARYLAND STATE LIBRARY/DELAPWRE STATE LIBRARY UPDATE**

**Irene Padilla** - Maryland State Librarian, **Tamar Sarnoff** - Director, Public Library and State Networking Branch, **Renee Croft** - Library Facilities Program Manager, **John W. Owen, III** - Director, Maryland State Library for the Blind and Print Disabled, **Mary A. Ramos** - Assistant Director, Maryland State Library for the Blind and Print Disabled, **Annie Norman** - Delaware State Librarian at Delaware Division of Libraries

The Delaware and Maryland State Libraries will share updates about state programming and initiatives. Come hear what has been happening in Delaware and Maryland regarding STEM and Tech education programming, early childhood literacy and learning, staff development opportunities, capital projects, accessibility services, and much more.

**Sponsor:** MSL

This program is worth 1 contact hour of continuing education.

9:00-10:00
**IMPOSTER SYNDROME**

**Lisa Orbe-Austin, Ph.D.**

A session tailored to the unique needs of the Maryland Library Association's members to provide an overview of imposter syndrome, including typical signs and behaviors, different ways it may manifest as a result of socio-cultural and environmental factors, how it impacts leadership and team functioning, and the most effective coping strategies, including an overview of the 3C’s strategy to overcome it, and action planning to address it in daily practice.

**Sponsor:** LDD

This program is worth 1 contact hour of continuing education.

10:00-11:30
**VIRTUAL VENDOR HALL**

Come and support the conference vendors by watching their video presentations, listening to them give a brief summary of their company and then joining them in a break-out room for more information.
environment, and ways to interrupt that bias during library programming. Resources shared will include the anti-bias education framework, and practiced tips on taking the first steps toward integrating difficult conversations into library programming.

**Sponsor:** CSD

This program is worth 1 contact hour of continuing education.

### 12:30-1:30

**KEEP THE CONVERSATION GOING: Tips and Advice for Facilitating A Discussion, Online and In Person**

**Paula Gallagher** - Baltimore County Public Library, **Doug Beatty** - Baltimore County Public Library

Libraries have long been known for hosting book clubs, but in recent years we have expanded our offerings to include discussions of movies, tv shows, and other media. Join Douglas Beatty and Paula Gallagher as they share ideas for structuring successful conversations, including choosing reading materials or other media. They will talk about the kinds of open-ended questions that generate thoughtful responses, as well as how to diplomatically handle issues that may arise, especially when engaging with sensitive topics.

**Sponsor:** PSD

This program is worth 1 contact hour of continuing education.

### 12:30-2:30

**CHANGING THE SUBJECT: The Controversial Heading “Illegal Aliens”**

**John DeSantis** - Cataloging and Metadata Services Librarian, Bibliographer for Film Studies & Russian Language and Literature

Dartmouth Librarian John DeSantis speaks on the library and the campus community's experience with, and advocacy for, changing the Library of Congress subject heading “illegal aliens”, and the political situation that ensued.

**Sponsor:** CRLD

This program is worth 2 contact hours of continuing education.
2:00-3:00
NAVIGATING THROUGH CRISIS: How to Advocate During Challenging Times
Andrea Berstler - Executive Director, Carroll County Public Library, Isaac Meyer - Partner, Compass Government Relations Partners, Thomas ‘Mac’ Middleton - Former State Senator and Chair of the Maryland State Senate Finance Committee, John Venditta - Administrator, Eastern Shore Regional Library
Join Andrea Berstler, as she moderates a panel discussion about how libraries in Maryland have weathered a variety of challenges in the past, and how this can be applied to the current economic, social and political climate. Join the panelists as they discuss their experiences and views on library advocacy in challenging times. Participants will leave with knowledge of the state budget process, several strategies for successfully advocating for libraries at the state and local level, and will learn how to design a successful approach for library advocacy during economic and other crises.
Sponsor: LAIG
This program is worth 1 contact hour of continuing education.

2:00-4:00
COLLEAGUES, COLLABORATORS, & FRIENDS
Chelsea Shockley - Customer Experience Manager for Enoch Pratt Free Library, Paula Mitchell - SLRC Operations Manager
Presenters will explore the development of authentic professional relationships and the benefits of friendship in the workplace. Attendees will learn how collaborative working relationships can elevate leadership skills and create pathways for professional and personal growth. Presenters will introduce the concept of “Shine Theory”, created by Aminatou Sow and Ann Friedman, and how it applies in the workplace.
Sponsor: LDD
This program is worth 2 contact hours of continuing education.

2:00-3:00
WORKFORCE DEVELOPMENT @ YOUR LIBRARY
To meet the increased demand for professional development for career changers and job seekers, the Prince George's County Memorial Library System developed a Workforce and Community Development Team. In this session, you will learn about the steps taken to develop the Workforce and Community Development Team and how the team implemented programs such as Career Kickstart, Career Chat, and other services. These programs allow patrons to receive professional development devoted to job seeking skills and helps them navigate technology to search for jobs and interview for positions. The team also supports patrons seeking to learn more about entrepreneurship. During this session, participants will learn about the mission and vision of the Workforce and Community Development Team, along with the development of the team's website, steps taken to establish strong partnerships, and collaborations developed to help strengthen the library's ties to the community. Participants will learn how PGCMLS invested in the workforce development skillset of staff members to contribute to the accessibility and sustainability of the community.
Sponsor: PSD
This program is worth 1 contact hour of continuing education.
Children need to move. They need to shake out their sillies and jump out their jiggles. But children aren’t just burning off energy when they move. They are developing the physical, cognitive, and social-emotional skills they need for a lifetime of learning. In this presentation, participants will learn the various ways that physical movement contributes to cognitive development, early literacy learning, and school readiness. Lisa Bintrim will share ways to incorporate movement into library programs for young children (0-K) through dance and yoga.

MOVING INTO LITERACY
Lisa Bintrim - Children's Librarian, Enoch Pratt Free Library
Children need to move. They need to shake out their sillies and jump out their jiggles. But children aren’t just burning off energy when they move. They are developing the physical, cognitive, and social-emotional skills they need for a lifetime of learning. In this presentation, participants will learn the various ways that physical movement contributes to cognitive development, early literacy learning, and school readiness. Lisa Bintrim will share ways to incorporate movement into library programs for young children (0-K) through dance and yoga.

Sponsor: CSD
This program is worth 1 contact hour of continuing education.

ADVOCACY TIPS FROM A FORMER LEGISLATIVE AIDE
Eli Turkel - Policy Scientist at the University of Delaware's Center for Community Research and Services
Communicating with public officials is a crucial aspect of advocating for your library. Just like with any professional task, there are ways to go about this work that are better than others. How do you know what those best practices are? In this session we will discuss the logistics of setting meetings with public officials and talk about the incentives that public officials work within. Attendees will leave the session with an understanding of how to set meetings with public officials, how to communicate with their staff, and learn what it is they need to communicate to public officials about their libraries.

Sponsor: PLD
This program is worth 1 contact hour of continuing education.
Thursday, May 6, 2021

4:15-5:30
KEYNOTE SPEAKER: R. ERIC THOMAS
R. Eric Thomas, Senior Staff Writer at Elle magazine, podcaster of The Moth and national best-selling author of How to Save Your Soul in America, will provide an in-depth talk highlighting and connecting the conference theme Libraries Without Limits.
Sponsor: The Maryland State Library

7:00-9:00
PUB QUIZ
Do you know a lot of stuff? All kinds of stuff? Come to the virtual Pub Quiz and prove it by answering questions about pop culture, random nonsense, and, of course...books. Hosted by our always entertaining Quizmaster, Michael Gannon.

AWARDS PRESENTATION:

MLA Emerging Leader Award
TERESA MILLER
Prince George’s County Memorial Library

MLA Outstanding Paraprofessional Award
COURTNEY MCKAY
Allegany County Public Library

MLA Outstanding Paraprofessional Award
ALI CLINE
Allegany County Public Library

MLA President’s Award
SUSAN COHEN
Coordinator of the Maryland Deaf Culture Digital Library

30 min SHAKESPEARE

• 18 Abridged performable scripts by Folger Shakespeare Library Teaching Artist
• Uses Shakespeare’s text with dynamic stage directions
• Available in Paperback and downloadable PDFs
NEW: Anthology with 18 scenes, monologues, and notes!

Selections Include:
As You Like It • The Comedy of Errors • Hamlet • Julius Caesar
King Lear • Macbeth • A Midsummer Night’s Dream • Othello
Romeo and Juliet • The Taming of the Shrew • Twelfth Night
And more!

Nick Newlin has performed a comedy and variety act for international audiences for more than 30 years. Since 1996, he has conducted an annual teaching artist residency with the Folger Shakespeare Library in Washington, D.C.

www.30MinuteShakespeare.com
8:00-9:00
DLA BUSINESS MEETING AND AWARDS

8:00-9:00
MLA BUSINESS MEETING

9:00-10:00
HOW AMERICA SHAPED ITS CENSUS AND THE CENSUS SHAPED AMERICA: A Brief History with Resources In-Depth
Dr. Sharon A. Tosi Lacy - Historian of the United States Census Bureau
The United States Constitution mandated a census every ten years. Decade by decade, new innovations, new questions, and new data drove many vital decisions in our country's history. Today, the census is indispensable to American self-government. Researchers from geographers to genealogists explore its data for insights the Founding Fathers never imagined, Sharon A. Tosi Lacy Ph.D. will trace the Census Bureau's history and development over 230 years. Along the way, she will show up the Bureau's online resources on the fascinating people and technologies that changed the country and its democracy.

Sponsor: GIIG
This program is worth 1 contact hour of continuing education.

9:00-10:00
ANTI-RACISM PROGRAMMING FOR FAMILIES
Crystal Chong - Youth and Family Engagement Specialist, Baltimore County Public Library, Tia Jennings - Youth and Family Engagement Specialist, Baltimore County Public Library
Learn how to engage with families in your community through two types of anti-racism programming: Storytimes and Parent Panels. Storytimes help introduce children to the concepts of racism and how to be an anti-racist in everyday life. Parent Panels help parents talk about racism with their children so they can learn together. Both types of programs can be successful virtually or in person.

Sponsor: CSD
This program is worth 1 contact hour of continuing education.

9:00-10:00
HEALTHY 4 SEASONS
Linda Gorman - Library Director, Harrison Library, Johns Hopkins Bayview Medical Center
Librarians can take an active role forging partnerships with health professionals to develop programming aimed at maintaining health in a covid/post covid world. The pandemic has changed patron's health information needs. Health concerns are paramount in the daily lives of library patrons and health programming must be adapted to meet the needs of patrons. Winter-Spring-Summer and Fall learn to plan healthy programs for your patrons around each season.

Sponsor: PSD
This program is worth 1 contact hour of continuing education.
**Friday, May 7, 2021**

**10:30-11:30**

**CHRONICLING AMERICA AND DIGITAL HISTORICAL NEWSPAPERS**

Pamela A. McClanahan - Digital Projects Librarian, University of Maryland Libraries,
Molly Olney-Zide - Head, Digital Collections and Preservation, University of Delaware

Presenters will share the rich research value of historic newspapers and how to use Chronicling America, a freely accessible newspaper database on the Library of Congress website with over 17 million newspaper pages (https://chroniclingamerica.loc.gov). Newspapers are a valuable resource to many researchers: K-12 and college students, educators, genealogists, academic researchers, and the general public. Chronicling America can be utilized to research family history, find primary sources for National History Day projects, learn the history of a local town, and so much more. This session will prepare attendees to offer historic newspapers and Chronicling America as tools for their library users. In addition, participants will find out how to consult Chronicling America state partners in Maryland and Delaware as a resource for digitizing historic newspaper titles at their institutions or in their local communities. Session participants are encouraged to bring a laptop to complete a learning activity.

*Sponsor:* RAIG

This program is worth 1 contact hour of continuing education.

**10:30-11:30**

**HOW TO WORK WITH COMMUNITY PARTNERS TO CREATE EQUITABLE STEM TAKE AND MAKE/VIRTUAL HYBRID PROGRAMS**

Johanna Doty - Anne Arundel County Public Library, Alison Cawood - Smithsonian Environmental Research Center, Jillie Drutz - Smithsonian Environmental Research Center

The rise of COVID-19 led to many library programs going viral, in some cases, increasing the digital divide and making STEM programs less accessible to members of the community. Learn how one library system worked with community partners to increase the inclusivity of STEM programming and develop impactful Take and Make and virtual programs.

*Sponsor:* PSD

This program is worth 1 contact hour of continuing education.

**12:30-1:30**

**AUTHOR CONVERSATION WITH SONIAH KAMAL**

Join us for a conversation with award winning author Soniah Kamal. Soniah’s most recent novel Unmarriageable: Pride and Prejudice in Pakistan is a Financial Times Readers’ Best Book of 2019 and People Magazine pick. She gave a TEDx talk on redefining dreams and is a frequent speaker on immigration, post-colonialism, writing, Jane Austen and real American Dreams. Soniah grew up in Pakistan, Saudi Arabia and England and resides in Atlanta, Georgia.

*Sponsor:* CC

This program is worth 1 contact hour of continuing education.
Friday, May 7, 2021

12:30-1:30
THE FUTURE OF DIGITAL PUBLISHING AND LIBRARIES

Michael Blackwell - Director, St. Mary's County Library, Alan Inouye - ALA Senior Director, Public Policy and Government Relations

Learn about the issues that academic, school, and public libraries have getting digital content such as eBooks, digital audiobooks, streaming video and music, due to restrictive publisher licenses. Participants will also learn about library recommendations for better licensing and possible actions they might take to involve patrons, government officials, and media to advocate for change.

Sponsor: FOLIG
This program is worth 1 contact hour of continuing education.

12:30-1:30
HOMESCHOOLING IN A COVID WORLD

Amanda Crum - Kent County (DE) Library, Joy Krupka - Kent County (DE) Library, Beth Anne Dunphy - New Castle County, Meredith Peterson - New Castle County, Jason Zerbey - New Castle County, Sue Furmanek - Sussex County Library, Jill Rainey - Sussex County Library

As more families are turning to homeschooling due to the COVID-19 pandemic, there are many families turning to their local libraries for help on where to begin and resources for additional teaching supplements. Come join this panel of homeschool parents from across the state of Delaware and from each county. Panel members will share their experiences as homeschool parents, how they have seen the changes for them as homeschool families from COVID-19, how libraries have helped with the impact of COVID-19, and what more libraries could do for homeschool families. Audience members will also have an opportunity to ask questions of the panel members.

Sponsor: YSD
This program is worth 1 contact hour of continuing education.

12:30-2:30
UNDERSTANDING THE LGBTQ+ COMMUNITY

Speaker: Storm Hogan - Queer Advocate and Educator

Do you feel overwhelmed by the number of letters in the LGBTQIA+ acronym? Expand your foundational understanding of gender and sexuality, as well as get the questions you have about pronouns, identities, or other terminology answered. Additional topics include how to continue learning, and best practices for allies.

Sponsor: SSD
This program is worth 2 contact hours of continuing education.

2:00-3:00
PUBLIC SPEAKING SKILLS FOR LIBRARY PEOPLE

Drew Barker - Performing Arts Librarian, University of Maryland

This session will give tips, tricks and tenets of public speaking that can apply to libraries and beyond. Using fundamentals of acting applied to public speaking, this session will demonstrate how not only presentations are performances, but also how public speaking skills are life skills.

Sponsor: ACRL
This program is worth 1 contact hour of continuing education.
2:00-3:00

SUPPORTING LANGUAGE DIVERSITY IN STORYTIME

Lisa Bintrim - Children's Librarian, Enoch Pratt Free Library
Ryan Shimabukuro - Children's Library Associate, Enoch Pratt Free Library

Serving a diverse community means more than providing diverse books. We also need to bring diversity into our programs and services. Bilingual storytimes are one way that we can offer mirrors to our language-diverse patrons while also providing windows onto diverse cultures for the entire community. In this program, Lisa Bintrim and Ryan Shimabukuro will describe the benefits of offering bilingual storytimes, identify best practices, and demonstrate those best practices in Spanish, French and Swahili. Participants will gain a sense of confidence in their ability to offer a bilingual storytime as they learn songs and rhymes that they can use with their own communities.

Sponsor: CSD
This program is worth 1 contact hour of continuing education.

3:00-4:00

KEYNOTE SPEAKER: RADICAL POWER OF BOOKS

Dhonielle Clayton - YA author, former librarian, COO of We Need Diverse Books, and owner of Cake Literacy

The Radical Power of Books centers on the importance of high quality, culturally-responsive reading culture in schools and libraries, and how to choose books that will help every child fall in love with reading. It will touch on the following topics: What makes a high-quality book? How can you engage reluctant readers? Why does it matter so much that kids fall for books? What are the biggest barriers to making this possible for every student? How can adults model great reading behavior? What should we all be reading right now? When did you become a reader? Is there a teacher who played a particularly significant role in your life?

Sponsor: DLA

2:00-3:00

COPYRIGHT ISSUES IN THE DAYS OF ONLINE PROGRAMMING

Carrie Russell - Senior Program Director and Copyright Specialist, ALA Public Policy and Advocacy

Online programming is becoming the new normal. Events are now offered to an audience of potentially unlimited size and are recorded to be viewed for years to come. This can lead to copyright concerns for authors, performers, and other presenters.

Learn what should be considered when providing online programming whether or not to get permission from the rights holder, and whether recording the programming to be used at a later date may be problematic. We will also consider the implications of agreeing to a terms of use agreement with the publisher.

Sponsor: CML
This program is worth 1 contact hour of continuing education.

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Conference of MD Court Law Library Directors  (IF YOU HAVE CHECKED ANY OF THESE, YOU ARE ELIGIBLE FOR THE
DLA/MLA MEMBER RATE - If not a member, consider joining now to take advantage of the discounted rate)

REGISTRATION FEES  (Please check the Appropriate Categories)

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<th>Full Conference</th>
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<td>DLA/MLA MEMBERS</td>
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If paying by credit card, please fill in the appropriate information:

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MLA WILL NOT ISSUE REFUNDS FOR CANCELLATIONS AFTER APRIL 15, 2021

Return pre-registration form with CHECK made payable to: Maryland Library Association, with CREDIT CARD information or REGISTER ONLINE at: www.mdlib.org
Mail to: Maryland Library Association, 1401 Hollins Street, Baltimore, MD 21223, 410-947-5090, Fax 410-947-5089

To help in planning, please answer the following questions: ARE YOU A FIRST TIME CONFERENCE ATTENDEE?  o Yes  o No
Do you have any special needs?  o Yes    o No  If so, please indicate: ____________________________
MLA will provide reasonable accommodations.
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<tbody>
<tr>
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<td>2:00-4:00 EMPLOYMENT SCAMS ARE ON THE RISE: Learn About the New #1 Riskiest Scam According to BBB</td>
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<td>3:15-5:15 I CAN BE PERFECT, I PROMISE!</td>
<td>9:00-11:00 SUPPORTING SOCIAL JUSTICE IN YOUR LIBRARY: A Roundtable Discussion</td>
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<td>5:00-7:00 VIRTUAL HAPPY HOUR AND AMONG US</td>
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<td>3:15-5:15 I CAN BE PERFECT, I PROMISE!</td>
<td>9:00-11:00 DIGITAL EQUITY IN MARYLAND AND BEYOND</td>
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<td>9:00-12:00 PART 2 - ZOOM LENS: The Legacy of Race in Our Society and Our Libraries</td>
<td>3:15-4:15 GRANT WRITING DESPITE A PANDEMIC</td>
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<td>12:30-1:30 YOUR FUTURE IS ORGANIZED: Bullet Journaling</td>
<td>2:00-4:00 EMPLOYMENT SCAMS ARE ON THE RISE: Learn About the New #1 Riskiest Scam According to BBB</td>
<td>2:00-3:00 LEGISLATIVE UPDATE: What Library Advocates Need to Know</td>
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<td>12:30-1:30 CURBSIDE SERVICE MODEL PANEL DISCUSSION</td>
<td>2:00-3:00 OUTSTANDING BOOKS FOR THE COLLEGE-BOUND: What It Is and How To Use It</td>
<td>2:00-3:00 IN MEDIA RES: Transitioning Streaming Media Reserves Without a Succession Plan</td>
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<td>12:30-1:30 ESTABLISHING A CENTRALIZED CUSTOMER SERVICE CALL CENTER: Connecting to Customers During a Pandemic</td>
<td>2:00-4:00 EMPLOYMENT SCAMS ARE ON THE RISE: Learn About the New #1 Riskiest Scam According to BBB</td>
<td>10:30-1:30 VIRTUAL SCAVENGER HUNT</td>
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<td>12:30-1:30 LET’S GET GRAPHIC: Showcasing and Using Graphic Novels in Libraries and Higher Education</td>
<td>2:00-3:00 DESIGNING AND IMPLEMENTING EFFECTIVE CHILDREN’S OUTREACH</td>
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**2021 JOINT LIBRARY CONFERENCE**
**Conference Schedule**

**MAY 5th, WEDNESDAY (Cont.)**

2:00-4:00  LIBRARIES DIVESTING FROM POLICE
3:15-4:15  STUCK IN THE MIDDLE WITH YOU: Middle Management Survival Skills
3:15-4:15  NO BUDGET? NO PROBLEM! Collection Adjustments for Increased Circulation
4:15-5:30  WILLIAM WILSON MARYLAND AUTHOR AWARD - D. WATKINS
7:00-8:30  KARAOKE

**MAY 6th, THURSDAY**

9:00-10:00  TO RENOVATE, EXPAND, OR BUILD NEW ... That Is The Question
9:00-10:00  IMPOSTER SYNDROME
9:00-10:00  MARYLAND STATE LIBRARY/DELAWARE STATE LIBRARY UPDATE
10:00-11:30  VIRTUAL VENDOR HALL
12:30-1:30  ADVOCATING FOR TEENS IN THE LIBRARY
12:30-1:30  INTEGRATING DIFFICULT CONVERSATIONS INTO PROGRAMMING
12:30-1:30  KEEP THE CONVERSATION GOING: Tips and Advice for Facilitating a Discussion Online and In Person
12:30-2:30  CHANGING THE SUBJECT: The Controversial Heading “Illegal Aliens”
2:00-3:00  NAVIGATING THROUGH CRISIS: How to Advocate During Challenging Times
2:00-3:00  WORKFORCE DEVELOPMENT @ YOUR LIBRARY
2:00-4:00  COLLEAGUES, COLLABORATORS, & FRIENDS
3:15-4:15  SCHOLARLY COMMUNICATION PRIORITIES AMONG M1 INSTITUTIONS: A Mixed-Methods Study

3:15-4:15  MOVING INTO LITERACY
3:15-4:15  ADVOCACY TIPS FROM A FORMER LEGISLATIVE AIDE
4:15-5:30  KEYNOTE SPEAKER: R. ERIC THOMAS
7:00-9:00  PUB QUIZ

**MAY 7th, FRIDAY**

8:00-9:00  DLA BUSINESS MEETING AND AWARDS
8:00-9:00  MLA BUSINESS MEETING
9:00-10:00  HOW AMERICA SHAPED ITS CENSUS AND THE CENSUS SHAPED AMERICA: A Brief History with Resources In-Depth
9:00-10:00  HEALTHY 4 SEASONS
9:00-10:00  ANTI-RACISM PROGRAMMING FOR FAMILIES
9:00-10:00  AFFORDABLE COURSE MATERIAL INITIATIVE IN DELAWARE: A Roundtable Discussion
10:30-11:30  CHRONICLING AMERICA AND DIGITAL HISTORICAL NEWSPAPERS
10:30-11:30  HOW TO WORK WITH COMMUNITY PARTNERS TO CREATE EQUITABLE STEM TAKE AND MAKE/VIRTUAL HYBRID PROGRAMS
12:30-1:30  AUTHOR CONVERSATION WITH SONIAH KAMAL
12:30-1:30  THE FUTURE OF DIGITAL PUBLISHING AND LIBRARIES
12:30-1:30  HOMESCHOOLING IN A COVID WORLD
12:30-1:30  UNDERSTANDING THE LGBTQ+ COMMUNITY
12:30-1:30  PUBLIC SPEAKING SKILLS FOR LIBRARY PEOPLE
2:00-3:00  SUPPORTING LANGUAGE DIVERSITY IN STORYTIME
2:00-3:00  COPYRIGHT ISSUES IN THE DAYS OF ONLINE PROGRAMMING
3:00-4:00  KEYNOTE SPEAKER: DHONIELLE CLAYTON
MLA or DLA Membership

Name ____________________________ Position ____________________________ Organization ________________
Address __________________________ Phone ____________________________ Fax ____________________________ E-mail ____________________________

MAILING INFORMATION: (if other than above) Many members prefer to have MLA/DLA mail sent to their home.

DIVISIONS: (Choose One Primary Division)
- Academic & Research Libraries (ACRL-MD)
- Children’s Services (CSD)
- Public Services (PSD)
- Leadership Development (LDD)
- Technical Services (TSD)

INTEREST GROUPS:
- FOLIG (Future of Library)
- GIIG (Government Information)
- LAIG (Library Advocacy)
- MAPIG (Maryland Adult Programming)
- MIG (Maker Interest Group)
- NMIG (New Member)
- OSIG (Outreach Services)
- RAIG (Reader Advisory)
- TIG (Teen Interest Group)

COMMITTEES:
- Annual Conference
- Awards
- Editorial - The Crab
- Fund Raising
- Marketing/Membership
- Nominations & Elections
- Planning & Bylaws
- Technology

PANELS:
- Intellectual Freedom

INDIVIDUAL MEMBERSHIP:
- Dual Membership (ALA/MLA) $42
- Library School Students $22
- MASL/AIMS Members $24
- Friends $29
- Trustee/Retired $58
- LIBRARY STAFF $25,000 or Less $50
- $25,001-$30,000 $65
- $30,001-$35,000 $79
- $35,001-$40,000 $94
- $40,001-$45,000 $115
- $45,001-$50,000 $130
- $50,001-$60,000 $144
- $60,001-$70,000 $158
- $70,001-$80,000 $173
- $80,001-$90,000 $180
- $90,001 + $187

INSTITUTIONAL MEMBERSHIP:
- $35.00 Regular
- $50.00 Sustaining

PERSONAL MEMBERSHIP:
- $35.00 Professional
- $15.00 Paraprofessional
- $10.00 Student
- $15.00 Friend/Trustee/Retired

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Expiration Date: _______________ MLA sometimes sells its mailing list, subject to approval. Please indicate if you want your name included:
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PAYMENT INFORMATION FOR DLA MEMBERSHIP:
Mail completed form with check to:
Treasurer, Delaware Library Association
c/o Delaware Division of Libraries
121 Martin Luther King Blvd. North
Dover, DE 19901

Please email dla@lib.de.us if you have any questions.

2021 JOINT LIBRARY CONFERENCE
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Amy Moser
Asst. Branch Administrator

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