Come as you are

MLA/DLA 2022 Conference | May 4-6, 2022

Hyatt Regency Chesapeake Bay Cambridge MD
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SPECIAL THANKS
Ryan O’Grady, LATI Coordinator
Sarah Biddinger, Carroll County Public Library

INTERNET CAFÉ
The internet café will be open from Wednesday through the conference. The café is located outside the Chesapeake Ballroom. Sponsored by Worcester County Public Library

CONTINUING EDUCATION
Contact Hours
The final decision on whether or not to award Contact Hours for any program lies with the Staff Development Coordinator for each library system.

50/50 RAFFLE
Feeling lucky? Stop by Vendor Hall or catch us at any conference social event to purchase a 50/50 raffle ticket! Half of the raffle proceeds will go to MLA and the other half will go to the winner! Tickets are $1 each, 6 for $5, or 15 for $10, cash only!

SCAVENGER HUNT
Break up your conference and explore the hotel with our Library Conference Themed Scavenger Hunt. No prizes but bragging rights galore.

POSTER SESSION
Learn about innovative projects, services and research conducted by your fellow Maryland and Delaware librarians in one spot. Come by anytime on Thursday to explore the posters yourself or drop in between 10:00-10:30 or 2:30-3:00 to interact with the posters’ authors.

SILENT AUCTION
Find something you just can’t go home without at the Silent Auction! Check out the display in the Chesapeake Ballroom throughout the conference while visiting the vendors. Bidding opens at 8:00am on Thursday and will end on Friday at 10:45am sharp; shortly after that, plan to pay for your items near the registration desk and then pick up your items. There will also be a Buy It Now feature throughout the conference.

DISCORD
Want to hang out with your fellow conference-goers in a totally safe, COVID-free environment? Join us on the MLA/DLA Conference Discord server! Discord is a virtual hangout space where conference attendees can meet, chat, share memes and all kinds of other fun stuff!

ACRONYM KEY
MLA = Maryland Library Association
ACRL-MD = Association of College and Research Libraries, MD
BCMILA = Black Caucus of Md. Library Association
CC = Conference Committee
CSD = Children’s Services Division
FoLG = Future of Libraries Interest Group
GIIG = Government Information Interest Group
IFP = Intellectual Freedom Panel
LAIG = Library Advocacy Interest Group
LDD = Leadership Development Division
LTC = Library Leadership Training Committee
MAPIG = Maryland Adult Programming Interest Group
MLA = Maryland Library Association
MSDE = Maryland State Department of Education
MSLA = Maryland State Library Agency
OSIG = Outreach Services Interest Group
PDP = Professional Development Panel
PSD = Public Services Division
RAIG = Reader’s Advisory Interest Group
SSD = Support Staff Division
TIG = Teen Interest Group
TSD = Technical Services Division

DELAWARE
CRLD = Delaware College and Libraries Division
DASL = Delaware Association of School Librarians
DDL = Delaware Division of Libraries
DLA = Delaware Library Association
FODL = Friends of Delaware Libraries
PLD = Public Libraries Division
YSD = Youth Services Division
KEYNOTE SPEAKERS

Rebecca Tolley is the Interim Director of Research and Instruction Services and a professor and librarian at East Tennessee State University's Sherrod Library. She coordinates the Sherrod Library's research consultation service. She speaks and publishes on topics such as organizational culture, customer service, and cultivating empathy in library workers.

She is the author of A Trauma-Informed Approach to Library Services (2020).

She also co-edited Generation X Librarian: Essays on Leadership, Technology, Pop Culture, Social Responsibility and Professional Identity (2011) and Mentoring in Librarianship: Essays on Working with Adults and Students to Further the Profession (2011). Her writing has appeared in anthologies, several library journals, and numerous reference works.

Mallory Rubin is the Head of Editorial at the sports and pop culture website The Ringer, and one of the founding editorial members of the site. She co-hosts the “Ringer-Verse” podcast, covering all things related to superheroes and nerd culture. She is a former co-host of the critically acclaimed “Binge Mode” podcast, which covered “Game of Thrones” and “Harry Potter”, among other pop culture and literary obsessions, and which aired its final episode earlier this year.

Mallory also co-hosted two shows, “Talk the Thrones” on HBO where experts on the land of ice and fire (and as the resident direwolf enthusiast).

“Game of Thrones” after shows, “Talk the Thrones” on Twitter, and “After the Thrones” on HBO where she served as one of the experts on the land of ice and fire (and as the resident direwolf enthusiast).

Before joining The Ringer, Mallory was a senior editor at Grantland and prior to that, senior editor at Sports Illustrated’s website, SI.com.

A Baltimore-area native who grew up in Reisterstown and Syracuse alum, she loves fantasy literature, disappointing sports teams, food delivery apps, and her cat, Halo.

Afaa Michael Weaver is a poet, playwright, and translator. He is the author of numerous poetry collections, most recently Spirit Boxing (Pitt Poetry Series, 2017). The son of a sharecropper, he grew up in working-class Baltimore, did a stint in the Army, and spent fifteen years as a factory worker, during which time he wrote intermittently and founded Seventh Son Press and the literary journal Blind Alleys. After 10 years of work on his first book, Weaver released Water Song in 1985 and won an NEA fellowship in the same year. Weaver's early work was influenced by the Black Arts Movement, and his later poems have been compared by the Los Angeles Review of Books to the “personal, historic, epic, and spiritual” journey of Dante’s Divine Comedy “into the depths of human experience and suffering, and then back up and out.” He earned his BA at Excelsior College and completed graduate work in creative writing at Brown University, where his focus was playwriting and theater. Weaver’s subjects cover a broad range, including family dynamics, American history and culture, Chinese and Asian culture and philosophies, and Jewish culture and religious history. Weaver has received numerous awards, including the Kingsley Tufts Award, multiple Pushcart Prizes, a Pew fellowship, the May Sarton Award, and a Guggenheim Fellowship in 2017.

Patricia Wong is the city librarian of Santa Clara, California. Wong is the President of the American Library Association (ALA) for the 2021-2022 term and is the first Asian American president of the ALA. She also serves part time on the faculty at the San Jose State University iSchool, teaching subjects such as equitable access to library services, library management, and library services to young people.

She is the former director of library services, Yolo (California) Library. She started out as a children’s librarian and was a recipient of several awards, including the 2012 ALA Equality Award, CALA Distinguished Service Award (2014), and Member of the Year, California Library Association (2012). She holds a BA in Women’s Studies and an MLIS, both from the University of California at Berkeley.

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## VENDORS & LOCATION

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## VENDOR PRESENTATION SCHEDULE

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<tr>
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<tr>
<td>9:30-10:00</td>
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<td>Cloud Printing Integration for Your Makerspace</td>
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<td>10:30-11:00</td>
<td>Ebsco</td>
<td>Your Library and the Pandemic Startup Boom</td>
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<td>11:00-11:30</td>
<td>Gale</td>
<td>Adult Learning &amp; Upskilling</td>
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<td>11:30-12:00</td>
<td>Midwest Tapes</td>
<td>Hoopla Digital</td>
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CONFERECE SPONSORS

THANK YOU TO ALL OUR SPONSORS. THE MLA/DLA CONFERENCE COULD NOT HAPPEN WITHOUT YOUR SUPPORT!

PLATINUM: $3,000
- Baltimore County Public Library: Co-Sponsor: Thursday Author Award Luncheon
- Eastern Shore Regional Library: Co-Sponsor: Tote Bags
- Enoch Pratt Free Library/State Library Resource Center: Friday Luncheon
- Frederick County Public Libraries: Thursday Ice Cream Break
- Harford County Public Library: Thursday Banquet Speaker
- Howard County Library System: MLA Friday Breakfast
- Maryland State Library Agency: Co-Sponsor: Keynote Speakers and MD Author Award
- Southern Maryland Regional Library: Co-Sponsor: Tote Bags
- Western Maryland Regional Library: Co-Sponsor: Tote Bags

GOLD: $2,000
- Anne Arundel County Public Library: Wednesday Continental Breakfast
- Carroll County Public Library: On site Conference Program and Pub Quiz
- Cecil County Public Library: MD Author Award
- Gale: Co-Sponsor: Wednesday All-Conference Reception
- St. Mary’s County Library, Calvert Library, Charles County Public Library: Co: Lanyards & Badge Holders

SILVER: $1,000
- Citizens for Maryland Libraries: Conference Flowers and Pens
- Library of Congress Federal Credit Union: Co-Sponsor: Wednesday All-Conference Reception
- Maryland Relay: Co-Sponsor: Wednesday All-Conference Reception

BRONZE: $200
- Allegany County Library System: Wednesday S’mores Break
- Caroline County Public Library: Co-Sponsor: Thursday Cocktail Hour
- Dorchester County Public Library: Conference Ribbons
- MELOS, Inc: Co-Sponsor: Thursday AM Coffee and Danish
- Montgomery County Public Libraries: Friday Vendor Coffee Service
- Prince George’s County Memorial Library: Printed Badge Holder Conference Brochure
- Queen Anne’s County Free Library: Co-Sponsor: Thursday Cocktail Hour
- Talbot County Free Library: WIX Subscription (online conference website)
- Worcester County Library: Co-Sponsor: Internet Cafe
MLA AWARDS

DISTINGUISHED SERVICE AWARD:
Senator Sarah Elfreth and Delegate Eric Ebersole

HONORARY MEMBERSHIP:
Wesley Wilson, Retired Chief of Enoch Pratt Free Library

OUTSTANDING MEMBER:
Michelle Hamiel, COO of Public Services, Prince George's County Memorial Library System & Morgan Miller, Executive Director, Cecil County Public Library

THE MARGARET CARTY EMERGING LEADER AWARD:
Anita Crawford, Processing Services Supervisor, Baltimore County Public Library

PRESIDENT'S CUSTOMER SERVICE AWARD:
Rachel Myers, Branch Manager, and staff of AACPL's Discoveries: The Library at the Mall – Anne Arundel County Public Library

OUTSTANDING PARAPROFESSIONAL AWARD:
Connie Trent, Circulation Assistant, Anne Arundel County Public Library

OUTSTANDING VOLUNTEER AWARD:
Carolyn Guy, Library Trustee, St. Mary's County Library, Andrea and Michael Pugh, deCecil County Public Library, & Wanda Sherriff, Chestertown, MD, Kent County Public Library
8:00 Registration opens

9:00 – 4:00 Everyone Leads Facilitator Training


This culminating program in a six-month-long series will prepare facilitators from Maryland libraries to present the Everyone Leads workshops. Maureen and Suzanne will prepare individuals selected by their library directors to deliver the workshop both virtually and in-person.

Boxed lunch will be served from 12:00-1:00.
Sponsor: MSLA/MLA
This program is worth 6 contact hours of continuing education.

9:00 – 12:00 Impact of Childhood Experience

Betsy Brannen (She/Her/Hers), Children’s Services Supervisor, Frederick County Public Libraries; Robin Soma-Dudley she/her, Library Associate, Anne Arundel County Library. In order to provide whole-person customer service, the libraries of the future must be familiar with the effects of trauma, neglect, and abuse. Over the past twenty years, study on adverse childhood experiences (ACEs) has provided a glimpse into the effects of these negative experiences, such as risky health behaviors, chronic health conditions, and in some cases early death. Presenters will lead a conversation following a viewing of the documentary “Resilience: The Biology of Stress and the Science of Hope.” Participants will then experience the science behind ACE’s and brain development by playing the Brain Architecture Game.

Boxed lunch will be served from 12:00-1:00.
Sponsor: CSD
This program is worth 3 contact hours of continuing education.

9:00 – 12:00 Adult Programming Unconference

Sam Eddington, Outreach & Materials Manager, Eastern Shore Regional Library. Have you had great adult programs (virtual, hybrid or back-in-person) at your library that you’d love to share? Are you looking for new ideas to kick start your programming? Do you want to talk to other librarians about what makes a successful adult program? Come discuss adult programming in a flexible, conversational format with staff from around Maryland and Delaware.

Boxed lunch will be served from 12:00-1:00.
Sponsor: PSD
This program is worth 3 contact hours of continuing education.

9:00 – 12:00 Employee Driven Performance Development for a Post-Pandemic World

Morgan Miller (She/Her/Hers), Executive Director, Cecil County Public Library; Paula M. Singer, PhD (She/Her/Hers), Vice President & Senior Consultant Segal; Rachel Wright (She/Her/Hers), Associate Director, Cecil County Public Library.

Living through a pandemic has reshaped our work and personal lives in ways never imagined. Library staff at every level are looking for something different from their employers. In this exploratory and informative workshop, we’ll delve into how the landscape of work in libraries has changed and how leadership can reengage staff through new employee-driven performance development models that prioritize career transparency and multi-directional pathways to personal and professional growth. As one possible solution, the presenters will share the Cecil County Public Library’s process of working with staff to create a new employee-driven performance development program.

Boxed lunch will be served from 12:00-1:00.
Sponsor: CC
This program is worth 3 contact hours of continuing education.

12:00 – 1:00 Lunch Break

Everyone who registers for a pre-conference is entitled to a box lunch. Please order this when you register for the session.

1:00 – 4:00 Youth Privacy

Tess Wilson, Library Freedom Project.

Join Tess Wilson of the Library Freedom Project to learn about youth privacy, how to discuss privacy with teens and children, as well as mobile device privacy and ways librarians of different backgrounds can address issues of privacy with all ages, across different devices.

Boxed lunch will be served from 12:00-1:00.
Sponsor: IFP
This program is worth 3 contact hours of continuing education.

1:00 – 4:00 How to Create a DEI Strategy that Really Works

Elaina Norlin, Professional Development/DEI Coordinator, ASERL.

According to a McKinsey Report, organizations large and small spend an average of $8 billion dollars a year on diversity training. Nearly two-thirds of colleges and universities offer diversity trainings for faculty, staff, and students each year for an annual estimate of over 280 million dollars. Studies dating back to the 1930s suggest that anti-bias and diversity training and surveys do not reduce bias, alter behavior, or change the cultural climate of the organization. Although diversity training or plans do not work, this does not mean all hope is lost. This workshop will provide the framework for participants to develop a customized DEI strategy for their organization.

Boxed lunch will be served from 12:00-1:00.
Sponsor: ACRL
This program is worth 3 contact hours of continuing education.
1:00 – 4:00 Designing Impactful Workforce Development Programs in Your Library

Shannon Crooks (She/Her/Hers), Librarian III, Prince George’s County Memorial Library System; Jaleen Walker (She/Her/Hers), Staff Development Coordinator, Prince George’s County Memorial Library System; Zachary Jones, Library Associate II, Prince George’s County Memorial Library System; Yassin Kargbo, Library Associate II, Prince George’s County Memorial Library System; Jahmiel McBride, Library Associate II, Prince George’s County Memorial Library System.

This Prince George’s County Memorial Library System (PGCMLS) Workforce and Community Development Team workshop will help library staff learn how to approach workforce programming creatively and innovatively, to help the community get back to work. This workshop takes a hands-on approach to guiding library staff in learning the strategies for developing programming related to workforce development for the greatest impact.

**Boxed lunch will be served from 12:00-1:00.**

**Sponsor:** PSD

This program is worth 3 contact hours of continuing education.

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1:00 – 4:00 Dyslexia Sensitivity in Library Services

Miakela Rossman Clark (She/Her/Hers), Public Services Librarian, Calvert Library.

Dyslexia impacts an estimated 20% of the population. Yet libraries often overlook the barriers to access for people with dyslexia. We’ll begin with a simulated dyslexia experience to give participants an idea of the ways in which dyslexia impacts program participation and library usage. Following the simulation, we’ll discuss how to make libraries more welcoming and inclusive for customers with dyslexia. Participants will walk away with immediate action items to create a more welcoming, accessible library for people with dyslexia and their support teams.

**Boxed lunch will be served from 12:00-1:00.**

**Sponsor:** CSD

This program is worth 3 contact hours of continuing education.

4:00 Scavenger Hunt Opens

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4:30 – 5:30 Opening Keynote Speaker Mallory Rubin

Sponsored by the Maryland State Library Agency

**Mallory Rubin** is the Head of Editorial at the sports and pop culture website The Ringer, and one of the founding editorial members of the site. She co-hosts the “Ringer-Verse” podcast, covering all things related to superheroes and nerd culture. She is a former co-host of the critically acclaimed “Binge Mode” podcast, which covered “Game of Thrones” and “Harry Potter”, among other pop culture and literary obsessions, and which aired its final episode earlier this year.

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5:30 – 7:00 All Conference Reception

Co-Sponsors: Library of Congress Federal Credit Union and Maryland Relay

5:30 – 7:00 Smores Break

**Sponsor:** Allegany County Library System

7:00 – 9:00 Black Caucus of MLA Meet and Greet

The Black Caucus of the Maryland Library Association (BCMLA) is hosting a meet and greet event to promote the newly formed BCMLA. Includes guest speakers and giveaways.

7:00 – 9:00 Happy Hour at Michener’s Pub and Game Night

Join the ALA’s Games and Gaming Round Table for an after-hours mini-version of the ALA Play event you know and love! All are welcome to enjoy a night of fun, drinks, and gaming. Board games will be available for gaming librarians interested in learning about new program-friendly games and making new connections!
YOGA 7:00 - 8:00
Instructor: Allison Jennings-Roche
Bring your mat with you and join us to kick off the MLA conference with an hour of yoga on Manor Lawn (the greenspace directly outside of Michener’s). Warm up both your body and mind before plunging into your conference sessions. The class is designed to be suitable for all body types and skill levels and should leave you relaxed and refreshed. Note: In the case of inclement weather the class will be held indoors.
Sponsor: DLA

8:00 REGISTRATION TABLE OPENS
Coffee and danishes sponsored by MELOS, Inc

8:00 VENDOR ARENA OPENS

9:00 - 5:15 POSTER SESSIONS
(Presenters will be with their displays from 10:00-10:30 & 2:30-3:00)
Learn about innovative projects, services and research conducted by your fellow Maryland and Delaware libraries in one spot. Come by anytime on Thursday to explore the posters yourself or drop in between 10:00-10:30 or 2:30-3:00 to interact with the posters’ authors.

9:00 - 11:00 HATCHLINGS: LIBRARY PROGRAMMING FOR EXPECTANT FAMILIES AND FAMILIES OF NEWBORN
Dorothy Stoltz, MLS; Dr. Betsy Diamant-Cohen, MGOL Creator, Mother Goose on the Loose, LLC; Elaine Czarnecki, Literacy Consultant, Resources in Reading; Carrie Sanders, Youth Services Coordinator, Maryland State Library Agency; Pam Hamlin, Family Literacy Specialist, PGCLMS; Kirsten Grunberg, Librarian III, PGCLMS; Denise Laird, Library Associate, Outreach, Carroll County Public Library; Barbara Weber, Library Associate, Children’s, Carroll County Public Library.
How can we reach expectant families from underserved populations with the message that literacy begin before birth and that talking, singing, playing, and sharing books with babies is important from the very first days of life? “Mother-Goose-on-the-Loose: Hatchlings”, is a research-based collaborative project of the Maryland State Department of Education, Maryland State Library, Mother-Goose-on-the-Loose, local librarians, and community partners. Hatchlings: “Ready to Hatch”, for expectant parents and Hatchlings: “In the Nest”, for parents of newborns, have been successfully piloted in Maryland with English and Spanish speakers. Come learn about the Hatchlings programs and how to bring them to your community. Participate in hands-on activities designed to reach this unique audience. View Hatchlings materials and hear library staff describe the programs’ development, implementation, evaluation, and participants’ reactions to the Hatchlings programs
Sponsor: MSLA/CSD
This program is worth 1 contact hour of continuing education.

9:00 - 10:00 WALK THE WALK: EFFECTIVE LGBTQ+ ALLYSHIP IN THE WORKPLACE
Teresa Miller (She/Her/Hers), Librarian I, Prince George’s County Memorial Library System; Lisa Jones (She/Her/Hers), Librarian III, Baltimore County Public Library; Maggie Yankovich (She/Her/Hers), Head of Information, Dorchester County Public Library.
Microaggressions towards LGBTQ+ library staff are common in the workplace, whether intentional or not. These indirect, subtle acts of discrimination, while seemingly innocuous, contribute to a toxic environment. Changing this paradigm requires effective allyship. This is a process, not a destination. In order to energize, affirm, and support LGBTQ+ library staff, colleagues must create an inclusive environment in the workplace. In this panel, you will learn to examine your own biases, use affirming language, encourage other staff in their allyship, and contribute to a dignified experience for your LGBTQ+ coworkers.
Sponsor: LGBTQ+
This program is worth 2 contact hours of continuing education.

9:00 - 10:00 U.S. CITIZENSHIP & HOW LIBRARIES CAN HELP
Jwana L. Smith, Community Relations Officer – PA | DE, U.S. Citizenship and Immigration Services; Judy Navarro Kirlin, S21 District Community Relations Officer | DHS | USCIS Baltimore Field Office. U.S. Citizenship and Immigration Services (USCIS) and the Institute of Museums and Library Services (IMLS) have entered into a partnership to provide immigration and citizenship information and resources to public libraries across the country. This agreement is founded upon the recognition that libraries serve as a vital resource for immigrant communities. Judy Navarro Kirlin and Jwana Smith will ensure that attendees have the necessary tools to refer their customers to accurate and reliable sources of information on immigration-related topics.
Co-Sponsors: DLA & DLL
This program is worth 1 contact hour of continuing education.
9:00 - 10:00 INTRO TO DISCORD FOR LIBRARIES
Zoe DiGiorgio (She/Her/Hers), Teen Services Librarian, Harford County Public Library; Britt Pressley (He/Him/His) or (She/Her/Hers), Public Service Librarian, Calvert Library Mobile Services.
An intro to using the growing social platform, Discord, and how libraries can take advantage of this for virtual programming and outreach.
Co-Sponsors: DLA/TIG & PLD
This program is worth 1 contact hour of continuing education.

9:00 - 10:00 BUILDING A CENTRALIZED VIRTUAL INFORMATION SERVICE - ASK A LIBRARIAN AT PRINCE GEORGE’S COUNTY MEMORIAL LIBRARY SYSTEM
Ann McIntire, Ask a Librarian Call Center Supervisor, Prince George’s County Memorial Library System
If social distancing and COVID closures have you looking to strengthen your virtual information services, come learn about the Prince George’s County Memorial Library System Ask a Librarian Information Service. We’ll lift the hood on our centralized telephone service, share recent steps to unite it with our email service, and explore adding chat service. Learn about the technology we’re using, how we’re training and communicating with staff, our customer service quality measures, and how we’re meeting the language needs of our diverse community.
Sponsor: PSD
This program is worth 1 contact hour of continuing education.

9:00 - 10:00 THE PANDEMIC PIVOT: LESSONS LEARNED
Thomas Vose, Director, Ruth Enlow Library of Garrett County; Natalie Edington, Assistant Director, Baltimore County Public Library; Michelle Hamiel, COO for Public Services Prince George’s County Memorial Library System.
After the difficulties of operating during a pandemic, libraries are confronting what comes next for library services. What lessons have we learned – and how can we take advantage of those lessons as we prepare for new challenges and opportunities? We’ll explore those questions and more in this panel discussion.
Sponsor: PSD
This program is worth 1 contact hour of continuing education.

9:00 - 10:00 ADVANCING JUSTICE: ACCESS AND NAVIGATE MARYLAND LEGAL INFORMATION, COURT TOOLS, AND RESOURCES MARYLAND COURT INFORMATION RESOURCES
C. Leland Sampson (He/Him/His), Head of Web Content and Services, Thurgood Marshall State Law Library; Chi Song (She/Her/Hers), Web Services Librarian, Thurgood Marshall State Law Library.
In today’s complex world, ready and reliable legal information is more important than ever. The Maryland Judiciary provides resources and tools to help Marylanders navigate their legal journeys. Leland Sampson and Chi Song of the Thurgood Marshall State Law Library’s Web Content and Services Department will guide you through the information, tools, and resources offered by the Maryland Courts website, the People’s Law Library of Maryland website, and the State Law Library. This information will help you confidently connect your patrons and communities with the legal resources that they need.
Sponsor: GLIG
This program is worth 1 contact hour of continuing education.

9:00 - 10:00 KITS, KITS, KITS! EXPANDING ADULT PROGRAMMING KITS BEYOND CRAFTS
Samantha Baldwin (She/Her/Hers), Reference Librarian, Washington County Free Library; Michaela Boyle (She/Her/Hers), Washington County Free Library.
Craft kits have been a long-time staple of library programming, especially children’s programming. Since the pandemic, craft kits have also become popular adult programming options. After seeing the popularity of the adult craft kits, Washington County Free Library decided to expand kit offerings. What can you turn into kit programming? Anything you want! This lecture will walk you through the workflow of creating adult programming kits as well as provide examples of kits completed by WCFL.
Sponsor: FoLiG
This program is worth 1 contact hour of continuing education.
9:00 - 10:00 ACCESSIBILITY THAT WORKS FOR YOU
Andrea Boothby Rice, Public Services Librarian, Queen Anne's County Library; Allison Wood, Program and Marketing Coordinator, Queen Anne's County Library; Jennifer Gallagher, Youth Services Librarian, Queen Anne's County Library; Ann Spalding Wilson, Library Associate and Grants Coordinator, Queen Anne's County Library.
How our library system addresses accessibility needs within our staffing, space, and budget constraints, through programming, our collection, website and marketing. Hear from a few staff members on why it is important to us to meet the needs of our patrons and how we do it with a limited budget and a small staff. Discussions will include programs, including our own chapter of the Next Chapter Book Club, special collections/kits, website accessibility and customer service best practices.
Sponsor: PSD
This program is worth 1 contact hour of continuing education.

9:00 - 10:00 BUILDING JOY-CENTRIC LIBRARIES: AN EXPERIENTIAL WORKSHOP
Rebecca Hass, Programming and Outreach Manager, Anne Arundel County Public Library.
A small, interactive workshop for library leaders seeking joyful practices to combat work fatigue. Positive psychology is shown to improve staff and customer retention and improve workplace morale. This workshop offers practical tools for work teams of all sizes and can be adapted for in-person or virtual environments.
Sponsor: LDD
This program is worth 1 contact hour of continuing education.

10:00 - 10:30 VISIT THE VENDORS
Stop in the vendor area and meet some of the nicest sales reps who are looking forward to telling you all about their products or services.

10:30 - 11:45 A BRIDGE TO THE OUTSIDE: CORRECTIONAL LIBRARIES OPENING DOORS TO FUTURE SUCCESS
June Brittingham, Principal / Supervisor of Correctional Libraries, MD LABOR / Adult & Correctional Education; John Paul Mahofski, Correctional Librarian, MD LABOR / Adult & Correctional Education.
An information session on the collaborative and innovative prison library programs taking place in our Maryland Correctional libraries despite the limitations placed by COVID lockdowns. We will explain how library staff are preparing inmate patrons for positive personal reflection and success reacclimating with the public and in the workforce, once they are released.
Sponsor: IFP
This program is worth 1.25 contact hours of continuing education.

10:30 - 11:30 CONNECTING TO YOUR COMMUNITY WITH STORY TRAILS
Katelyn McLimans (She/Her/Hers), Youth Services and Outreach Manager, Cecil County Public Library; Tracy Alexander (She/Her/Hers), Materials Management Assistant (Children’s Book Selector); Cecil County Public Library; Katie Zang (She/Her/Hers), Youth Services Supervisor/Assistant Branch Manager, Cecil County Public Library.
Story Trails are a great way to promote literacy while connecting to the community beyond the walls of the library. No matter your budget, and whether permanent or temporary, Story Trails can be used to engage children and families in a variety of settings- from parks and fields to community events and even down Main Street. During this session, hear from Cecil County librarians who have successfully done just that. From selecting books to creating family engagement activities to developing partnerships and more, participants will learn best practices for bringing Story Trails to their communities.
Sponsor: CSD/OSIG
This program is worth 1 contact hour of continuing education.

10:30 - 11:30 TELEHEALTH IN DELAWARE LIBRARIES: THE FUTURE OF HEALTHCARE
Nick Martin (He/Him/His), Emerging Technology Consultant, Delaware Division of Libraries.
Delaware Libraries are a common space for the most underserved in the community, suffering from greater health disparities and limited access to technology. Over the last year, the Delaware Division of Libraries has expanded an initiative that provides technology access through private-use telehealth kiosk design to enhance remote access to health and human services. This session will discuss best practices learned from the pilot phase of this project and what leads to successful implementation.
Co-Sponsors: DLA & PLD
This program is worth 1 contact hour of continuing education.
10:30 – 11:30 CELEBRATING LIBRARY MILESTONES - HIGHLIGHT THE GOOD, LEARN FROM THE PAST
Catherine Hollerbach, Chief of Public Services and Branch Management, Anne Arundel County Public Library; Christine Feldmann, Director of Marketing and Communication, Anne Arundel County Public Library; Rachel Myers, Branch Manager, Discoveries: the Library at the Mall, Anne Arundel County Public Library.

There was once a separate library for the black community, until a community leader stepped up to combine them in 1956. We will share how we have grown and evolved as a system, how we celebrated this milestone with staff and community, what we have learned, and where we plan to go over the next 100 years.

Sponsor: PSD
This program is worth 1 contact hour of continuing education.

10:30 – 11:30 THE BUTTERFLY PROJECT: LIBRARIES UPLIFT BLACK & BROWN TRANS WOMEN
Rebecca Oxley (She/Her/Hers), Librarian III, Greenbelt Branch, Prince George's County Memorial Library System; Prince George's County has been devastated by the recent murders of young Black trans women, who are among the most at-risk individuals in our community. In response PGCLMS dove into local trans advocacy efforts and carved out a new role for the library: to protect and uplift young Black & Brown trans women through workforce development, targeted marketing and outreach, and connections to community resources, dubbed The Butterfly Project. Key aspects of the initiative including community partnerships, funding, peer mentoring, and creating an affirming environment within the library will be unpacked.

Sponsor: LGBTQ
This program is worth 1 contact hour of continuing education.

10:30 – 11:30 OPEN DOORS, HIDDEN CURRICULUM: WORKING TOGETHER TO DISMANTLE STRUCTURAL EXCLUSION
David Kelly (He/Him/His), Writing Center Director, The University of Baltimore & Allison Jennings-Roche.
Higher education in the United States has historically excluded people on the basis of race, class, and gender. Post-WWII these institutions massively expanded access without dismantling the implicit and explicit hidden curriculums. Third spaces, like libraries and writing centers, have traditionally reinforced the social hierarchies that privilege whiteness and, ultimately, deficit minoritized students’ cultures and ways of knowing. This has persistent harmful implications for both student success and wellbeing. As academic support practitioners in libraries we can work together to create collaborative, student-centered communities that facilitate strategic knowledge sharing experiences that reveal the unspoken expectations of our institutions.

Sponsor: ACRL
This program is worth 1 contact hour of continuing education.

10:30 – 11:30 GRAPHIC DESIGN SOLUTIONS FOR LIBRARIES OF ALL SIZES
Amanda VerMeulen (She/Her/Hers), Associate Library Director for Research, Learning, and Outreach, Frostburg State University; Drew Clark (He/Him/His), Graphic Designer, Prince George's County Memorial Library System; Nicholas A. Brown, MMus, MSLIS (He/Him/His), COO for Communication and Outreach, Prince George's County Memorial Library System; Addison Landers, Product Design Lead, Howard County Library System.

Looking to promote your library’s products and programs, but intimidated by graphic design programs? Let us give you some tips of the trade while introducing you to some programs that can make your presentations a smashing success!

Sponsor: Marketing
This program is worth 1 contact hour of continuing education.

10:30 – 11:30 LEGISLATIVE UPDATE: THINGS LIBRARY ADVOCATES SHOULD KNOW
Andrea Berstler (She/Her/Hers), Executive Director, Carroll County Public Library, MLA Legislative Officer; Natalie Edington (She/Her/Hers), Assistant Director, Baltimore County Public Library; MLA Assistant Legislative Officer.
Find out about legislation and funding—both what happened during the state legislative session and what is going on at the federal level. Become familiar with current advocacy efforts for libraries and how you can use Engage to advocate on behalf of Maryland libraries of all types. Whether a beginner or experienced, you will leave this session as an informed advocate, ready to take action!

Sponsor: LAIG
This program is worth 1 contact hour of continuing education.
10:30 - 11:30 LIGHTS, CAMERA, ACTION! HEADSHOTS AT THE LIBRARY
Katy Troeschel, Business Librarian, State Library Resource Center; Anna Tatro, Grants Specialist, Enoch Pratt Free Library/State Library Resource Center.
Learn how Pratt librarians are engaging jobseekers and business owners by offering free digital headshots. Attendees will learn how to create a budget and program plan that works for their library. We’ll cover what supplies to order, how to set up your lighting, and how to promote this program.
Sponsor: PSD/FOIG/OSIG/IAIG
This program is worth 1 contact hour of continuing education.

11:45 - 1:15 WILLIAM G. WILSON MARYLAND AUTHOR AWARD LUNCHEON WITH AFAA MICHAEL WEaver
Co-Sponsors: Baltimore County Public Library
Author Award Sponsored by Harford County Public Library.
Co-Sponsors: Maryland State Library Agency & Cecil County Public Library

1:30 - 2:30 MARYLAND STATE LIBRARY AGENCY/DELWARE DIVISION OF LIBRARIES UPDATE
MSLA Presenters: Irene Padilla, State Librarian; Tamar Sarnoff, Director, Public Libraries & State Networking Branch; Renee Croft, Library Facilities Program Manager; John Owen, Director, MD State Library for the Blind and Print Disabled; Mary Ramos, Assistant Director for the MD State Library for the Blind and Print Disabled; Delaware Division of Libraries presenter: Dr. Annie Norman, State Librarian and Director of the Delaware Division of Libraries. The Maryland State Library Agency and The Delaware Division of Libraries will share updates about state programming and initiatives. Come hear what has been happening in Delaware and Maryland regarding STEM and Tech education programming, early childhood literacy and learning, staff development opportunities, capital projects, accessibility services, and much more.
Sponsor: MSLA
This program is worth 1 contact hour of continuing education.

1:30 - 2:30 LIBRARY COOKS! COMMUNITY CONNECTIONS THROUGH VIRTUAL PANDEMIC PROGRAMMING
Robin Soma-Dudley (She/Her/Hers), Library Associate, Anne Arundel County Public Library; Martha Sykora (She/Her/Hers), Library Associate, Anne Arundel County Public Library; Kimberlee VanGordon (She/Her/Hers), Library Associate, Anne Arundel County Public Library; Lynette DelPrete (She/Her/Hers), Library Associate, Anne Arundel County Public Library.
Offering library-based cooking programs while adhering to local government restrictions can be a challenge. In a pandemic, they may look impossible. This panel will show how restricted in-house cooking programs became a variety of virtual “must attend events” for a quarantined community. Some customers were looking for entertainment while others wanted to showcase or improve their cooking abilities. Discover how these programs not only connected a community but also the library staff hosting the programs.
Sponsor: PSD
This program is worth 1 contact hour of continuing education.

1:30 - 2:30 REACHING OUT WHEN CUSTOMERS WERE FORCED TO STAY IN
Jennifer Noonan (She/Her/Hers), Children Librarian, Lewes Public Library; Rosemarie Mujica (She/Her/Hers), Youth Services Librarian, Dover Public Library; Karen Wilson, MSW (She/Her/Hers), Mobile Services Associate, Charles County; Lisa Wieland, Mobile Services Supervisor, Calvert Library; Reiner Angala, Public Services Librarian in Mobile Services, Calvert Library; Bethany Vangrin (She/Her/Hers), Sharing the Gift, Harford County Public Library; Melinda Chase (She/Her/Hers), Opening the Gift Outreach, Harford County Public Library.
Outreach Librarians from various public libraries in Maryland and Delaware will detail how their role changed during COVID. Panelists will discuss services that changed in the short term and for the long haul. They will review the many lessons learned and how their staffing was modified to serve the public in this unusual time.
Sponsor: PSD/OSIG
This program is worth 1 contact hour of continuing education.
1:30 - 2:30 THE PITCH - NOBODY CARES ABOUT YOUR IDEA!
Marianne Grady, Rise Above Resources.
Whether you are trying to sell a product to a potential customer, pitching a program idea to your boss or trying to get a job in a new company, your role is to stand out from the competition and ensure that your audience understands your value proposition. Once this is accomplished, they begin to listen and CARE about what you have to say.
Sponsor: DLA
This program is worth 1 contact hour of continuing education.

1:30 - 2:30 DEFINING CRITICAL RACE THEORY
Christine Iko, Librarian I, Enoch Pratt Free Library and Black Caucus of the Maryland Library Association.
An accessible introduction to the timely, hot button topic of Critical Race Theory. Learn about its tenets and major works, as well as theorists associated with it. Also learn about how it is being discussed in the media and banned by some legislatures.
Sponsor: BCMLA
This program is worth 1 contact hour of continuing education.

1:30 - 2:30 "E" IS FOR ENVIRONMENT: CONNECTING KIDS WITH NATURE
Jeanne Andrews (She/Her/Hers), Librarian III, Baltimore County Public Library; Brandi Horsemann, Professional Assistant, Baltimore County Public Library.
Over the last couple of decades children’s’ outside play has declined, limiting their interaction with nature. We can reintroduce wonder, spark curiosity, and teach observational skills through environmental education. Urban library or rural, there is a natural environment to discover and share with all of our communities. Increased screen time is taking a toll on children’s creativity, as well as their physical and emotional health. Libraries are uniquely situated to help fill the environmental literacy gap. Through nature learning and exploration, libraries can help this generation become healthier and happier one child, and one family at a time.
Sponsor: CSD
This program is worth 1 contact hour of continuing education.

1:30 - 2:30 HARNESSING THE MAGIC OF TIKTOK FOR READER’S ADVISORY
Meg Faller, Public Services Librarian, Calvert Library.
Over the past few years, TikTok has been driving circulation numbers up on popular titles presented on #BookTok. How can library staff use trending TikTok videos to build collections, improve reader’s advisory, and develop programming? Reader’s Advisory Interest Group (RAIG) is here to help!
Sponsor: RAIG/TIG
This program is worth 1 contact hour of continuing education.

1:30 - 2:30 PRIVACY IN THE LIBRARY: VENDOR AGREEMENTS AND POLICIES
Alison Macrina, Library Freedom Institute.
An overview of current issues facing libraries, their contracts with vendors and how to address those concerns.
Sponsor: IFP
This program is worth 1 contact hour of continuing education.

1:30 - 2:30 THE PROCESS OF POETRY WITH AFAA MICHAEL WEAVER
Afaa Michael Weaver, MD Author Award Winner.
Maryland Author Award winner Afaa Michael Weaver will share his views on the process of writing poetry and lead a discussion of creativity and writing. Participants will then examine their own processes in response to a writing prompt.
Sponsor: Author Award
This program is worth 1 contact hour of continuing education.

1:30 - 2:30 HIRING FOR ORGANIZATIONAL SUCCESS
Sheila McDuff, Associate Director, Frederick County Public Libraries.
Your library has taken the time to articulate its values, mission, and vision. You’re navigating a culture change with the team, something that takes time and dedication. How can you use recruitment to get you there faster, or at least not set you back? This session will outline steps hiring managers can take to attract, evaluate, and hire candidates who align with their organization’s values and culture.
Sponsor: LDD
This program is worth 1 contact hour of continuing education.

2:30 - 3:00 ICE CREAM BREAK
Visit the vendors and enjoy an ice cream of your choice.
Sponsor: Frederick County Public Libraries
2:00-4:00 DE-STRESS WITH PETS
Are things feeling a little too people-y at the conference? Need some quiet time with a furry friend? Pets on Wheels of Delmarva will provide the pets, and you bring the love in this drop-in program. No need to take notes or ask questions, just come as you are and spend a few minutes with the lowest-key presenter you’ll ever meet!

3:00 - 5:00 PRIME TIME FAMILY READING: AN INTERGENERATIONAL APPROACH TO LITERACY
Sarah DeBacher (She/Her/Hers), Director of Curriculum and Content Development, Louisiana Endowment for the Humanities; Susan Elizabeth Cordle (She/Her/Hers), Head of Youth Services, Dover Public Library; Stacy Lane (She/Her/Hers), Youth Services Librarian, Laurel Public Library.
Join us for an information session about Prime Time Family Reading, a Library of Congress award-winning program offered in partnership with libraries nationwide. A representative from PRIME TIME will provide an overview of the program and share how to bring it to your local library. Representatives from Delaware libraries will also describe their experiences with PRIME TIME and how they went about bringing PRIME TIME to Delaware. There will be time allotted for Q&A.
Co-Sponsors: DLA & YSD
This program is worth 2 contact hours of continuing education.

3:00 - 5:00 BOOK BUZZ 2022
Bill Campbell (He/Him/His), Publisher, Rosarium Publishing; Ian Doherty (He/Him/His), Sales Representative, HarperCollins Publishers; Brian Nielsen (He/Him/His), Manager, Penguin Random House; Amanda Rountree (She/Her/Hers), Associate Digital Media Manager, Library Marketing, Macmillan Publishers.
HEY READERS! Our annual Book Buzz continues by popular demand. Get inside news on hot books coming from three big publishers and a very awesome local independent publisher. Identify upcoming titles that will please your library users. Learn how to promote your collection by watching these professionals in action.
Sponsor: RAIG
This program is worth 2 contact hours of continuing education.

3:00 - 4:00 COMMUNITY-FOCUSED PARTNERSHIPS: MEETING THE NEEDS OF THE HISPANIC COMMUNITY
Jennifer Fuqua, PhD, Executive Director, La Esperanza, shares lessons learned through her organization’s resource navigation initiative. The program brings bilingual community guides, or guias, to five libraries in Sussex County, connecting the Hispanic and immigrant community to resources related to health, human, social and education systems, as well as specific services provided by La Esperanza - access to DOJ accredited immigration counseling, citizenship classes, victims advocacy, and legal services for victims. Dr. Fuqua will discuss how the program started and evolved to include place-based services at libraries, the resources and collaboration that were needed, and how the initiative has fared during COVID.
Sponsor: DLA
This program is worth 1 contact hour of continuing education.

3:00 - 4:00 THE DEVELOPMENT OF THE RACE AND SOCIAL EQUITY TEAM AT PRINCE GEORGE’S COUNTY MEMORIAL LIBRARY SYSTEM
Andrea Thomas, Branch Manager of the New Carrollton Library, Prince George’s County Memorial Library System; Michelle Hamiel, Chief Operating Officer for Public Services, Prince George’s County Memorial Library System; Daniel Hampton, Librarian I, Hillcrest Heights Library, Prince George’s County Memorial Library System; William Froliklong, Librarian I, South Bowie Library, Prince George’s County Memorial Library System; Shannon Crooks, Librarian III, Spauldings Library, Prince George’s County Memorial Library System; Aishar Pinnock, Director of Talent and Culture, Prince George’s County Memorial Library System.
Library systems that take care of their staff increase retention and attract the best candidates. In its quest to become an employer of choice, PGCMLS has embarked on a journey to ensure that our policies and procedures are all examined through the lens of equity, inclusion and diversity. This panel will explain how the Race and Social Equity team at PGCMLS came into being and the work we are doing to ensure our library system treats all employees fairly.
Sponsor: LDD
This program is worth 1 contact hour of continuing education.
3:00 – 4:00 RESTORATIVE EQUITY IN YOUR WORKPLACE
Julia Byrem, MA (She/Her/Hers), Director, Next World Collective.
Restorative equity is based on the assumptions that the world is profoundly interconnected, and that all human beings have a deep desire to be in the right relationship. Just like learning to play a musical instrument, relational skill requires practice, patience, determination, and inspiration. This presentation will provide a starting point to understand equity, its role in your organizations and our lives, and how we can develop ways of relating that support positive and sustainable culture shift.
Co-Sponsors: DLA & PLD
This program is worth 1 contact hour of continuing education.

3:00 – 4:00 SEARCH BETTER! WITH THE UMD iSCHOOL
Mary Ann Francis, Lecturer, University of Maryland iSchool, Ryan O’Grady, Lecturer, University of Maryland iSchool, Searching better means finding the information you want instead of relying on what a search engine wants you to have. Learn more by interacting with four learning modules that a team at the University of Maryland iSchool has put together to assist information professionals as well as their users. This session is related to work around search, teaching the principles of “better” search strategies, analyzing search results, and evaluating information sources.
Sponsor: CC
This program is worth 1 contact hour of continuing education.

3:00 – 4:00 FINDING YOUR VILLAGE IN LIBRARY LAND:
CONNECTING WITH FELLOW CAREGIVERS
Brianna Hughes (She/Her/Hers), Faculty Librarian for Instruction and Outreach, Stevenson University, Allison Jennings-Roche.
Caregiving while having a fulfilling professional life is a never-ending balancing act, and librarianship is no exception. For those of us who work in academic libraries, we have the place, space, and time-bound demands as other roles, with the addition of “flexible” but ever-expanding demands of scholarship, service, and professional development. Join us for a chat about personal and professional support systems, career strategy, time management for mortals, and which balls to let bounce. At the end of this session, participants will walk away with new connections, as well as an ongoing platform for continued connection and support.
Sponsor: ACRL
This program is worth 1 contact hour of continuing education.

3:00 – 4:00 MAKING THE MOST OF YOUR DATA FOR LIBRARY ADVOCACY
Larra Clark (She/Her/Hers), Deputy Director for American and Public Library Association Public Policy & Advocacy Office.
It can sometimes feel like we are awash in data, and you may sometimes wonder why to bother. This program will address these questions head-on and provide examples of how library advocates have used data to advocate for federal library funding, inform media of modern library roles, and understand future planning trends. Participants will gain insight and resources to frame and use data for their own local and state advocacy. Data alone does not tell a complete library story, but it lends weight and strength to your proposals. Bring your questions and your examples to this interactive session.
Sponsor: LAIG
This program is worth 1 contact hour of continuing education.

3:00 – 4:00 BUILDING UNCONVENTIONAL COLLABORATIVE COMMUNITY PARTNERS
Amy Moser (She/Her/Hers), Assistant Branch Administrator, C. Burr Artz Public Library of Frederick County Public Libraries; Robin Soma-Dudley (She/Her/Hers), Library Associate, Anne Arundel County Public Library; Gabriél Jones (She/Her/Hers), Circulation Supervisor III, Prince George’s County Memorial Library System.
Panel members will give an overview of the partnerships they have built with local community businesses, including the process, outcomes, and mutual benefits.
Sponsor: SSD
This program is worth 1 contact hour of continuing education.

3:00 – 4:00 LIBRARY LEADERSHIP WITH FORMER ALA PRESIDENT COURTNEY YOUNG
Courtney Young (She/Her/Hers), University Librarian and Professor, Colgate University; Joseph Thompson (He/Him/His), Director of Public Services, Carroll County Public Library.
How do we prepare for the library leadership challenges ahead? How can we advocate for strong libraries? How do we ensure that our equity, diversity, and inclusion efforts are sustained? Join us for a lively discussion with Colgate University Librarian and Professor, former ALA President and Library Journal Mover & Shaker Courtney Young as we talk about the future of the profession and learn what we can do to strengthen the position of our staff and the library in our own community.
Sponsor: CML
This program is worth 1 contact hour of continuing education.
4:00 - 4:15 VISIT THE VENDORS
This is your opportunity to finish that conversation that was interrupted by the ice cream break!

4:15 - 5:15 YOU ARE NOT ALONE: APPROACHING LEGISLATIVE QUESTIONS
Joel Rudnick, Legislative Librarian, State of Delaware.
The legislative process is a mystery to many, librarians included. Knowing the basics of the legislative process and legislative resources can give librarians another tool to educate patrons and foster empowerment. It may give librarians and their patrons increased ability to participate in our democracy. In this session, participants will learn some fundamentals concerning the legislative process at the Delaware General Assembly and some of the resources surrounding this process. The facilitator will also give tips on answering legislative questions in the library.
Co-Sponsors: DLA & CRLD
This program is worth 1 contact hour of continuing education.

4:15 - 5:15 KEEP CALM AND GET YOUR CON ON! CREATING YOUR OWN LIBRARY CON
Dana Alsop (She/Her/Hers), Librarian II, Montgomery County Public Libraries; Amy Alapati (She/Her/Hers), Librarian II, Montgomery County Public Libraries; Maranda Schoppert (She/Her/Hers), Librarian II, Montgomery County Public Libraries.
Have you been dreaming of hosting your very own Comic Book Convention? This session will show how to engage adults, teens, and children in a day-long convention celebrating graphic novels, gaming, and fandoms of all sorts. We’ll cover: committee selection and staffing; the planning and budgeting process; structuring the con and theme; physical space and crowd control; selecting guest speakers; running cosplay, art and essay contests; incorporating crafts, VR, and escape rooms; marketing; and even going virtual in the midst of a pandemic. Participants will leave with ideas for planning, hosting, and presenting fandom conventions of interest to any age!
Sponsor: PSD/CSD/TIG
This program is worth 1 contact hour of continuing education.

4:15 - 5:15 METADATA AND CULTURAL MEMORY: INVESTIGATING MODELS OF EQUITABLE AND INCLUSIVE METADATA CREATION FOR MARYLAND HISTORY
Jordan Sly, Research and Instruction Librarian, University of Maryland, College Park; Benjamin Bradley (He/Him/His), Discovery Strategies and Systems Librarian, University of Maryland; Elizabeth Caringola (She/Her/Hers), Archival Metadata Librarian, University of Maryland. This panel will address elements of Maryland’s history through the lens of metadata evaluation as each paper takes a different angle to investigate aspects of problematic metadata and object description. The first paper will look at the acquisition of new material with an eye towards donor relations and sensitivities over the descriptive elements necessary for both findability and accuracy. The second paper will address the need for inclusive and expansive descriptive metadata and will demonstrate the use of hurtful terms present in item description and will explore a potential way forward. The third paper will address problems of metadata and object descriptions as a user and the ways metadata can be used to alleviate some of the problems inherent in archives in terms of findability, access, and equity.
Sponsor: ACRL
This program is worth 1 contact hour of continuing education.

4:15 - 5:15 THE ACCESSIBLE VIRTUAL LIBRARY: TIPS AND TOOLS FOR DEVICES AND APPS
Olivia “O” Horvath, Digital Services Specialist, Prince George’s County Memorial Library System, MLA Technology Committee.
This session will introduce participants to simple digital accessibility features native to commonly-used devices and library apps. The session will focus primarily on identifying tools and conventions of major “vanilla” web browsers and mobile devices including voiceover, magnification, and doubletap/assistive touch. Windows, i/OS, Android, and Kindle devices will be discussed, with devices present for participant handling. We will also cover features native to commonly-used library apps like Libby and Mango Languages. The session will conclude with a tour of PGCMLS’ Accessibility Hub, a staff intranet page aggregating system wide accessibility information and highlighting the importance of both physical and digital accessibility resources.
Sponsor: TECH
This program is worth 1 contact hour of continuing education.
4:15 - 5:15 DIGITAL COMMUNICATION: GIVE BETTER TO GET BETTER
Beth Heltebridle, Branch Administrator, Frederick County Public Libraries; Erin Gambrill, Youth Services Coordinator, Frederick County Public Libraries; Anita Crawford, Processing Supervisor, Baltimore County Public Library.

Our days are spent sharing information - through email, chat, text, and virtual or face-to-face meetings. But are we doing it well? This session will provide steps to help you set boundaries, stay afloat in the infinity pool of email, and know when an instant message should become a phone call. By applying empathy, no matter the mode, you’ll be sure to get better communication in return.

Sponsor: LDD
This program is worth 1 contact hour of continuing education.

4:15 - 5:15 THE HOTWASH - A UNIQUE TOOL FOR LEARNING FROM THE COVID PANDEMIC
Pat Young (She/Her/Hers), Library Assistant, South Coastal Library (DE) & Chair, Delaware Libraries and Disasters Initiative (DLDI).

Library staff have been inundated with ever-changing challenges resulting from the COVID-19 pandemic. Libraries have successfully adapted work environments, programming, resources and services to meet patron needs that continue to evolve. Now is the time to reap the greatest benefit from lessons learned through lived experience. This session will introduce participants to the “hotwash” process using the pandemic experience and provide them with an opportunity to begin documenting lessons learned that can be applied to future emergency and disaster planning.

Co-Sponsors: DLA & PLD
This program is worth 1 contact hour of continuing education.

4:15 - 5:15 THE CANDY CORN QUESTION: PASSIVE PROGRAMMING THAT PULLS PEOPLE IN
Paula Willey (She/Her/Hers), Librarian II, Enoch Pratt Free Library.

Libraries that use passive programming appreciate it as an economical, time-efficient way to engage customers. But it can also be an inclusive way to show people of all abilities and backgrounds that they belong in the library - and the library belongs to them. Learn how to shoehorn passive programs into the most crowded of library spaces - and even how to use passive programming outside the library to pull people in.

Sponsor: CSD
This program is worth 1 contact hour of continuing education.

4:15 PATHWAYS TO POSSIBILITIES: LIAISON PARTNERSHIPS
Mou Chakraborty, She/Her/Hers, Director of External Library Services, Salisbury University; Stephen Ford, He/Him/His, Coordinator, Dr. Ernie Bond Curriculum Resource Center/Education Librarian, Salisbury University.

Many libraries have a strong librarian liaison program that serves as a communication bridge between the library and academic departments. Salisbury University (SU) Libraries not only has such a strong program but also enjoys having reciprocal departmental faculty liaisons to the library. The presenters will share the many unusual and creative liaison efforts that SU Libraries have done. This roundtable explores the idea of strengthening partnerships with different departments through the liaison program. The discussion is intended to stimulate ideas for both new and experienced liaison librarians. The presenters will have structured questions and handouts.

Sponsor: DLA & PLD
This program is worth 1 contact hour of continuing education.

5:15 - 6:00 PRE-BANQUET HAPPY HOUR (CASH BAR)
Co-Sponsors: Caroline County Public Library and Queen Anne’s County Free Library

6:00 - 8:00 BANQUET WITH KEYNOTE SPEAKER CURRENT ALA PRESIDENT PATRICIA WONG
Patricia “Patty” Wong is the city librarian of Santa Clara, California. Wong is the President of the American Library Association (ALA) for the 2021-2022 term and is the first Asian American president of the ALA. She also serves part time on the faculty at the San Jose State University iSchool, teaching subjects such as equitable access to library services, library management, and library services to young people. She is the former director of library services, Yolo (California) County Library. She started out her career as a children’s librarian at Oakland Public Library. Patty is the recipient of several awards, including the 2012 ALA Equality Award, CALA Distinguished Service Award (2014), and Member of the Year, California Library Association (2012). She holds a BA in Women’s Studies and an MLIS, both from the University of California at Berkeley.

Co-Sponsors: Maryland State Library Agency and Harford County Public Library

8:30 - 10:30 PUB QUIZ
Michael Gannon (He/Him/His), Prince George’s County Memorial Library System. Do you know a lot of stuff? All kinds of stuff? Come to the Pub Quiz and prove it by answering questions about pop culture, Maryland, Delaware, random nonsense, and of course...books. Quizmaster, Michael Gannon.

Sponsor: Carroll County Public Library

8:30 - 10:30 KARAOKE
The stage is yours! Join us for a fun evening of karaoke with our very own Nay Keppler! All singing skill levels welcome.

10:30 SCAVENGER HUNT CLOSES
FRIDAY MAY 6, 2022

8:00 REGISTRATION TABLE OPENS
Vendor Coffee Sponsored by Montgomery Public Libraries

8:00 - 9:00 MLA ANNUAL MEMBERSHIP MEETING

8:00 - 9:00 MLA BREAKFAST
Sponsor: Howard County Library System

8:00 - 9:00 DLA BUSINESS MEETING, AWARDS CEREMONY AND BREAKFAST

9:00 - 9:30 VISIT THE VENDORS

9:30 - 10:30 KEYNOTE SPEAKER: REBECCA TOLLEY - A TRAUMA-INFORMED APPROACH TO LIBRARY SERVICES
Trauma-informed care, which originated in the fields of health and social services, can provide empathetic service, positive patron encounters, and a more trusting workplace to the library setting. In her keynote address, Tolley will review the key principles of trauma-informed care and delivery models that empower patrons. Tolley will also discuss how libraries as community centers can implement principles and practices of trauma-informed care to create safe and welcoming spaces.
Sponsor: Delaware Library Association

10:30 - 10:45 LAST VISIT TO VENDORS

10:45 SILENT AUCTION CLOSES

10:45 50/50 RAFFLE CLOSES

10:45 - 12:45 BEYOND STORIES: BUILDING ENGAGEMENT, INFLUENCE, & SUPPORT
John Chrastka, Executive Director, EveryLibrary;
Patrick “PC” Sweeney, Political Director, EveryLibrary
We are taught that stories will lead to public support and action. Unfortunately, the storytelling model of advocacy relies on trusting our supporters and leaders to take action on good ideas. Join Patrick Sweeney and John Chrastka from EveryLibrary for this engaging session focused on ways to engage supporters and influence local leaders to enact change through effective organizing. They will discuss the use of big data, messaging, and how to use digital tools to identify, cultivate, and empower supporters, encourage tangible action to build support for funding libraries and information services, and increase political power and support for your library.
Sponsor: DLA

10:45 - 12:45 ANIME BOOT CAMP
Jake Ciarpica (He/Him/His), Librarian II, Baltimore County Public Library; Kevin Jayce (He/Him/His), Librarian III, Baltimore County Public Library.
This session will focus on all things anime and manga; breaking down what it is and why teens like it, the genres, popular series, and engaging ways to use anime in programming.
Sponsor: TIG
This program is worth 2 contact hours of continuing education.

10:45 - 12:45 THE QUEST FOR DIVERSITY: TELLING OUR STORIES
Moushumi Chakraborty, Director of External Library Services for Salisbury University; KennethWayne Thompson, Executive Director Charles County Public Library; Andrea Thomas, Branch Manager New Carrollton Library Prince George’s County Memorial Library System; Michelle Hamiel, Chief Operating Officer for Public Services Prince George’s County Memorial Library System; Shirley Mason, Circulation Manager Baltimore County Public Library; Bernadette Cannady, Circulation Manager Wicomico Public Library.
Historically, the library world being predominantly white, has not been very inclusive of library professionals of color and other minorities. It had been starkly lacking in diversity based on race, ethnicity, age, disability, sexual identity, gender identity, educational and economic background, etc. These voices are often silenced, and contributions often ignored. Meet some library professionals who disrupted the systemic norm and have made a significant contribution in the field. The panel includes both academic and public library directors and professionals who are working to change the historical DNA of libraries. They will share their stories of struggles and successes in their career journey.
Sponsor: EDI
This program is worth 2 contact hours of continuing education.
10:45 - 12:45 LAW ON THE FRONT LINES: LEGAL REFERENCE FOR PUBLIC LIBRARIES
Joan Bellistri (She/Her/Hers), Law Library Director, Anne Arundel County Public Law Library; Catherine McGuire (She/Her/Hers), Head of Reference and Outreach, Maryland State Law Library; Reena Shah (She/Her/Hers), Executive Director, Maryland Access to Justice Commission.

Trustworthy legal information is a critical first step in ensuring that all Marylanders have access to justice. Law and legal reference constitute a specialized area of knowledge and resources. The information presented in this panel will enable reference staff to respond to a legal question with confidence. They will build an ability to recognize when a question may need legal information; conduct an appropriate legal reference interview; respond to a legal question with helpful information without crossing into advice; and identify pertinent resources and referrals from the broad spectrum available. Current relevant topics will be addressed.

Sponsor: GLIG
This program is worth 2 contact hours of continuing education.

10:45 - 12:45 BUILDING FOR THE FUTURE
Michael Blackwell, Director, St. Mary’s County Library; Thomas Vose, Director, Ruth Enlow Library of Garrett County; Antonio Rebelo, Partner, Director of Design, Grimm & Parker, Julia Ventura-Crawford, VP, Director of Interior Design, Grimm & Parker, Tracy Miller, Branch Manager, Harford County Public Library.

In this interactive, hands-on session you’ll get to design the library of the future. Join members of FOLIG to learn about the process of futuring. Then, learn from experts about post-Covid library building trends. Finally, work hands on with a small group to plan a library of the future.

Sponsor: FoLIG
This program is worth 2 contact hours of continuing education.

10:45 - 11:45 DISCOVERIES: REACHING OUT OF THE OUTREACH BOX
Rachel Myers, Branch Manager, Discoveries: the Library at the Mall, Anne Arundel County Public Library; Natalie Benjamin, Library Associate, Anne Arundel County Public Library; Annie Osorio, Library Associate, Anne Arundel County Public Library; Gina Bounds, Library Associate, Anne Arundel County Public Library; Aurelia Larrimore, Library Associate Anne Arundel County Public Library.

Throughout our short 4-year history, Discoveries: the Library at the Mall has demonstrated that a library strategically placed in a unique community center can thrive when focused on programming and outreach. With the pandemic de-emphasizing traditional programming and outreach, Discoveries staff leveraged our previous partnerships, virtual platforms and our special library space to be there for our customers in ways that became even more meaningful than our traditional face-to-face interactions. Discoveries has rebounded, stronger than ever thanks to this different perspective on outreach. Learn about our grant-funded pollinator garden, a virtual parenting class and our new community pantry, plus more!

Sponsor: PSD & CSD
This program is worth 1 contact hour of continuing education.

10:45 - 11:45 RECOGNIZING AND RESPECTING BOUNDARIES AT WORK
Ella Alonso, Library Associate II, Prince George’s County Memorial Library System.

Develop more genuine interpersonal work relationships by exploring the common nuances of boundary setting in the workplace. Everyone wants their coworkers to feel respected at work, but sometimes it’s difficult to know where boundaries are. Learn to assess and react to body language signals, detect and prevent assigning emotional work, and internalize and incorporate constructive feedback through real world examples.

Sponsor: LDD
This program is worth 1 contact hour of continuing education.
10:45 - 11:45 Five Keys to Maintaining a Healthy Library-Nonprofit Relationship
Kristen Melendez, Executive Director of Engineer Early; Milton Melendez, Marketing Director of Engineer Early.
Libraries are the hub of our communities. At a minimum they provide access to books, media, and technology, but also go far beyond to provide access to resources for passports, health, finances, jobs, educational support and more. Libraries are also unique in that they serve and partner with nonprofits that often specialize in these resource areas. In a healthy library-nonprofit relationship, the community can benefit and thrive from access to high quality services and resources. In this session, a small STEM nonprofit currently partnering with several libraries will discuss five keys to a healthy library-nonprofit relationship.

Sponsor: DLA
This program is worth 1 contact hour of continuing education.

10:45 - 11:45 Escape the Room Virtually! So You Want to Build an Escape Room, But Don’t Know Where to Start
Sasha Hoffman (She/Her/Hers), Library Associate, Montgomery County Public Libraries; Raymond Bryson (He/Him/His), Digital Strategies Program Manager, Montgomery County Public Libraries.
This session will explain the mechanics of how to create an Escape Room in Google Forms including coming up with a narrative story, what kinds of puzzles are appropriate for different age groups, what types of puzzles do and don’t work in Google Forms, and the issue of copyright and imagery to consider when putting it all together. The session will also cover converting a Google Form Escape Room to the open-source interactive storytelling platform Twine and the benefits of Twine vs Google for those who are more technologically adventurous. Lastly, the session will cover how to track engagement and response to the Escape Room in Google versus the different types of data hosting the Escape Room in Twine can offer. Participants will leave the session confident in their ability to create a fun and engaging Virtual Escape Room for their customers and families.

Sponsor: Tech
This program is worth 1 contact hour of continuing education.

12:00 - 1:00 Let’s Talk About Stuff
Teonja Jung (She/Her/Hers), Circulation Services Manager, Rosedale Branch of Baltimore County Public Library; Amy Moser (She/Her/Hers), Assistant Branch Administrator, C. Burr Artz Public Library of Frederick County Public Libraries; Robin Soma Dudley (She/Her/Hers), Library Associate, Anne Arundel County Public Library.
An open discussion session in which attendees can share what’s happening in their libraries related to any area - circulation, technology, programming, new services, post COVID changes, supervising, etc. Attendees may submit any questions they have ahead of time so that they may be thrown out to the group at the time of the discussion.

Sponsor: SSD
This program is worth 1 contact hour of continuing education.
12:00 – 1:00 MLA IGNITE SESSIONS:
Five mini presentations on resources for sex workers, digitizing with Internet Archive, building a digital collection, the University of Maryland’s Urban Information Specialist Program, and encouraging realistic performance expectations among employees. This program is worth 1 contact hour of continuing education.

REEVALUATING THE UNIVERSITY OF MARYLAND’S URBAN INFORMATION SPECIALIST PROGRAM
Ben Bradley (He/Him/His), Discovery Strategies and Systems Librarian, University of Maryland, College Park.

RESOURCES FOR SEX WORKERS AND HOW WE CAN EMPOWER THEM
Amelia Eldridge (She/Her/Hers), Circulation Assistant II, Baltimore County Public Library and the University of Maryland MLIS Program.

DIGITIZING RESOURCES WITH INTERNET ARCHIVE
Thomas Vose, Director, Ruth Enlow Library of Garrett County.

HOW TO BUILD A DIGITAL IMAGE COLLECTION
Donna Welles, Catholic University.

NOT AN EMERGENCY ROOM: ENCOURAGING REALISTIC PERFORMANCE EXPECTATIONS AMONG EMPLOYEES
Amanda Darby, Director of Public Services / Faculty Librarian, Washington College

1:00 BOX LUNCH PICKUP
Sponsor: Enoch Pratt Free Library and State Library Resource Center
ADVANCE REGISTRATION FORM
EARLY BIRD RATES ARE VALID THROUGH 3/15/2022

Last Name: ___________________________________________  First Name: ___________________________________________  Email: ________________________________

Address: ________________________________________________________________  State: ___________  Zip Code: ______________

CHECK IF YOU ARE A MEMBER: □ DLA  □ MLA  □ MASL  □ DCLA  □ DC/SLA  □ MD/SLA  □ MAILL  □ MAPLA  □ LLAM  □ CALD

Library System/Organization: ____________________________

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If you are not a member, consider joining now to take advantage of the member rate.

MLA will make reasonable accommodations. Please list here: ___________________________________________

To adhere to COVID-19 safety measures, all conference participants will be required to wear a mask and show either proof of full vaccination or a negative COVID-19 PCR or Rapid test result within 72 hours of the first day of the event.

1. CHOOSE YOUR ATTENDANCE

ONE DAY CONFERENCE

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TOTAL CONFERENCE FEES: $__________

2. CHOOSE YOUR MEALS

THURSDAY LUNCHEON PRICE: $55
- Simply Grilled Salmon (GF)
- Apple Cider Brined Pork Chop (GF)
- Spaghetti Squash (GF, Vegan)
- Kosher

THURSDAY BANQUET PRICE: $80
- Herb Infused Steelhead Trout (GF)
- Seared Rockfish (GF)
- Vegan Cassoulet (GF, Vegan)
- Kosher

FRIDAY BOX LUNCH PRICE: $40
- Chicken Salad Sandwich
- Chipotle Pulled Portobello (Vegetarian)
- Rocket Salad (GF, Vegetarian)
- Kosher

* GF Bread upon request
* All come with mixed green salad, assorted chips, whole fruit, freshly baked chocolate chunk cookie, bottled water

TOTAL MEAL FEES: $__________

3. CHOOSE PRE-CONFERENCE LUNCH OPTION

(Wednesday Pre-Conference No Charge)

BOX LUNCH SANDWICH OPTIONS:
- Herb Grilled Chicken Sandwich
- Grilled BLT Sandwich
- Kale & Quinoa Wrap (GF, Vegan)
- Kale & Quinoa Salad (GF, Vegan)

Any lunch choice comes with coconut slaw, assorted chips, whole fruit, freshly baked chocolate chunk cookie, bottled water

TOTAL PRE-CONFERENCE FEES: $__________

4. TOTAL PAYMENT (SECTIONS 1-3)

MLA will not issue refunds or cancellations after 4/12/22
If paying by credit card, please fill in the appropriate information below.

Name on Credit Card (Print): ___________________________________________  CVC: ______  Exp. Date: ______

Visa  □  MC  □  AmEx  □  Discover  Account #: ________________________________

Signature: ___________________________________________

TOTAL ENCLOSED: $__________

CONTINUE TO THE NEXT PAGE FOR SCHEDULE
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- New Collection at Central Branch
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