

## CSD Minutes September 10, 2007

### **Attendance**

Linda Berg, Betsy Diamant-Cohen, Nancy Feierstein, Irva Nachlas-Gabin, Karen Hoffman (recorder), Kathy Kirchoefer, Becky Lindberg, Robyn Lukow, Julie Ranelli, Delia Ullberg, Sophia VanSchaick.

Meeting was called to order at 10:10. The minutes were approved—moved by Betsy, seconded by Linda.

### **Blue Crab '06**

Sophia reported that Steve Swinburne and Michele Edwards loved their plaques. She sent Ted Arnold his plaque in care of his publisher. Blue Crab '06 is complete.

### **Blue Crab '07**

Rosa has done a fabulous job editing the Blue Crab DVD; it is now much smoother. She added information about the Blue Crab Committee and explained the children were reviewing their favorite blue Crab books. The two award-winning nonfiction authors are able to come to accept their awards! Irva showed the gifts we will give to Rosa and Joe for their work in making the Blue Crab DVD, and to Kit and Ellen for their help in assigning CEU credits to this committee. We signed a thank you card for Joe; Betsy will write a card for Rosa.

### **Blue Crab '08**

Since Linda has been promoted to a new adult outreach position in Gaithersburg, she asked Diane Benner to replace her as chair of the '08 Blue Crab Committee. Diane is expecting a baby in April; perhaps Susan Modak (Montgomery County) could be her co-chair. One of them will need to attend CSD meetings to keep us informed of the team's progress.

### **MLA Conference**

Julie reported from the committee's meeting last week that they have 21 program ideas and 5 pre-conference ideas. (Program forms are due September 21.) CSD is planning a pre-conference on grant-writing with Stephanie Shauck and several children's librarians who have successfully earned grants. We're currently sponsoring three sessions--one featuring our Blue Crab Award; a session about early literacy (research from Carroll County and application from St. Mary's County); and "What's the Big Idea"—programs in math and science. Betsy is still hoping to hear from the Ohio librarians who presented low-cost programs for boys at ALA. She also recommended an excellent workshop presented by Wolfrap Master Teachers—using music with babies and young children. We'll pursue both those ideas for MLA.

### **Executive Board Meeting**

The Executive Board meeting will be held tomorrow. Irva will take notes and send them out to us, since our next regular CSD meeting will not be until November 19.

### **Eastern Shore/Western MD Conferences**

Both the Eastern Shore and Western Maryland libraries have had recent graphic novel workshops. SO we're looking for another topic—perhaps programming and books for special needs children. Irva will start contacting groups in Howard County dealing with special needs kids, autism, learning disabilities, and physical disabilities. Deborah Margolis, the new librarian at Library for the Blind and Physically Handicapped might be interested. We could look into the ALA Schneider Family Award which is given to an author or illustrator for a book that embodies an artistic expression of the disability experience for child and adolescent audiences.

### **Kids Are Customers Too—October 25, 2007**

Irva passed around a copy of the conference program for inspection. Rose has the Blue Crab brochures and will bring them to the conference. The other hand-outs are not yet ready to put in the folders.

We've notified the MLA store and Junior Editions.

The corrected KAC description is now on the MLA website. Irva would also like to advertise on other Maryland library listserves.

We divided up the session introductions:

Rosa and the Blue Crab Committee—Betsy Diamant-Cohen

Summer Reading—Sophia VanSchaick

Lulu Delacre—Becky Lindberg

Emily Blumenthal—Julie Dietzel-Glair

Children's Digital Library—Julie Ranelli

Difficult Customers—Betsy Diamant-Cohen

Ellen Riordan—Betsy Diamant-Cohen

Wrap-up--???

Irva will assemble the hand-out folders on October 8. Betsy will pick up registration materials and get them to Becky and Karen by Tuesday, October 23, to be assembled before the conference.

All equipment and tables seem to be accounted for.

Nancy will come to The Meeting House by 7:00 AM to meet the caterer. CSD members are welcome to come early to help set up.

### **Germantown Library Tour**

Maria Pedak-Kari, the manager of the new Germantown Library gave us a tour of their beautiful new building.

### **Old business—CSD website**

The current MLA webmaster will continue to put CSD information on the MLA website. Please send any changes to our website to Becky Lindberg ([blindber@bcpl.net](mailto:blindber@bcpl.net)) to pass on to him.

### **New business—CSD schedule—2007-2008**

October 25—Kids Are Customers, Too—The Meeting House (Columbia)

November 19—Pikesville Library (Baltimore County); topic: Reviewing journals

December 10—Southeast Anchor Branch—(Pratt)

January 28—Eastern Shore Conference—Denton (Caroline County)

March 10—Randallstown Library (Baltimore County)

April 14—Western Maryland Conference—Board of Education Bldg. (Hagerstown)

May 14-16—MLA Convention (Ocean City)

June 9—Miller Library (Howard County)

At the November meeting, we will choose the topics of the month for our upcoming meetings.

### **Tasks**

KAC handouts were not ready yet, so we did not assemble folders.

We will think of preschool and school age “bug” activity ideas for next year's Summer Reading Club (like the activities on the old gameboards) and send them to Janis Cooker ([jcoordinator@stmalib.org](mailto:jcoordinator@stmalib.org)) by October 18.

We decided on the procedure for facilitating “Dealing with Difficult Customers” at KAC:  
We will set up five tables, each with a CSD member-facilitator. After an introduction by Betsy (5 minutes), each table will receive three different difficult-customer scenarios and choose one to discuss (for 15 minutes) while someone at the table takes notes:

Has anyone in the group had a similar situation?

Does your library have a policy to address this situation?

If not, what policy would you suggest that your system adopt?

Then a spokesperson from each table will report to the entire group the situation and suggestions they discussed. (25 minutes)

Betsy will prepare the sets of questions (and a handout of the complete list of questions to pass out at the end of the session).

### **Adjournment**

There was no time for a Go-Round; the library meeting room was needed for a community meeting. Meeting adjourned at 12:15.

**\*Late breaking news:** (September 12, 2007)

We will postpone work on the SRC activity sheets until our November meeting when we can look at the new SRC program manual.

## **Driving Directions and Map to The Meeting House**

**The Meeting House is located at 5885 Robert Oliver Place, in the village of Oakland Mills, city of Columbia, Maryland**

- **From Baltimore or Washington:**
  1. **Take I-95 to Maryland Route 175**
  2. **Exit onto westbound Route 175, toward Columbia**
  3. **Turn left at Thunder Hill Road**
  4. **Thunder Hill Road dead-ends at The Meeting House; the parking lot is on the opposite side of the building**
- **From points north or south of Columbia:**
  1. **Take U. S. 29 to Maryland Route 175**
  2. **Exit onto eastbound Route 175, toward Jessup**
  3. **Turn right at the first traffic light onto Thunder Hill Road**
  4. **Thunder Hill Road dead-ends at The Meeting House; the parking lot is on the opposite side of the building**
- **From Maryland's Eastern Shore:**
  1. **Take westbound U. S. 50 to and across the Chesapeake Bay Bridge**
  2. **Exit onto northbound I-97, toward Baltimore**
  3. **Exit onto westbound Maryland Route 32, toward Columbia**
  4. **Exit onto northbound U. S. 29, toward Baltimore**
  5. **Exit onto eastbound Route 175, toward Jessup**
  6. **Turn right at the first traffic light onto Thunder Hill Road**
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## Maps:

There are two maps below.  
The first shows Columbia within the Washington-Baltimore area.  
The second shows The Meeting House within Columbia.

